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# Action 602

Let's get started



U86-AN-Be/U86-AN-Pe/U86-IN2-Pe

[vax.co.uk](http://vax.co.uk)



## Basic safety precautions

**This vacuum cleaner is intended for household use only and NOT for commercial or industrial use.**

- Only use the vacuum cleaner indoors on dry surfaces and keep the area your cleaning well lit.
- Keep fingers, hair and loose clothing from moving parts and openings whilst using the vacuum cleaner.
- This vacuum cleaner can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental

capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the vacuum cleaner in a safe way and understand the hazards involved. Children shall not play with the vacuum cleaner. Cleaning and user maintenance shall not be made by children without supervision.

- Only Vax recommended tools should be used with this vacuum cleaner.

**Please keep instructions for further use.**

## Don'ts

- ✗ Don't use this vacuum cleaner if it has been dropped, damaged or left outdoors.
- ✗ Don't run over the power cord or use vacuum cleaner if the power cord or plug is damaged. Please contact our Customer Care Line on: 0330 026 8455 (Mon-Fri 8.30am to 6.30pm, Sat 9.00am to 5.00pm).
- ✗ Don't handle the plug or use the vacuum cleaner with wet hands.
- ✗ Don't pull or carry this vacuum cleaner by the power cord. Don't use the power cord as a handle, pull the power cord around corners, sharp edges or close a door over the power cord. Don't unplug vacuum cleaner by pulling on the power cord.
- ✗ Don't vacuum up any flammable or combustible materials (lighter fluid, petrol, kerosene etc.) or use the vacuum cleaner in an area with explosive vapours or liquid.
- ✗ Don't vacuum up hot coals, cigarette butts, matches or smoking hot burning items or use in an area where there may be harmful fluids (chlorine, bleach, and ammonia drain cleaner).



## Don'ts

- ✗ Don't attempt to remove blockages with sharp objects as this may cause damage to your vacuum cleaner.
- ✗ Don't vacuum up hard or sharp objects such as glass, nails, screws or coins etc.
- ✗ Don't use the vacuum cleaner with incorrect voltage as this may result in damage or injury to the user. The correct voltage is listed on the ratings label.



## Do's

- ✓ Turn off all controls on the vacuum cleaner before disconnecting or connecting the power cord.
- ✓ Always make sure filters are in place before use.
- ✓ Always switch off the vacuum cleaner before disconnecting or connecting the hose and accessories.
- ✓ Keep all openings clear and free from debris as this may affect the airflow/suction.
- ✓ Always replace the fuse in the plug with a British 13amp fuse. Always protect the power cable from heated surfaces and open flames.
- ✓ Take extra care when positioning and using the vacuum cleaner on the stairs.
- ✓ Use only CE approved 13amp extension cords, non-approved extension cords may overheat. Care should be taken to arrange the extension cord as it can be a trip hazard.
- ✓ Store your vacuum cleaner in a cool, dry area. If filters have been cleaned as per user guide instructions ensure they are thoroughly dry before storing away.

# Thank you for buying this Action 602.

## Taking care of your carpets

The Action 602 is designed to make washing carpets regularly, as effective and efficient as possible and this user guide will help you get the most out of your machine.

Maintaining your carpets will ensure they keep their appearance for longer and smell fresh and clean. You've chosen carpets for your home for a reason and Vax will help you take good care of them.

## Taking care of your Action 602

Also inside this guide are instructions on maintaining your new machine, so that it's always ready when you are to tackle your carpets.

## Taking care of you

We're here if you need us. Instead of taking me back to the shop, simply visit:

**vax.co.uk/support** or call:

(UK) **0330 026 8455** (ROI) 1-800 928 308

Monday-Friday 8.30am to 6.30pm, Saturday 9.00am to 5.00pm

Calls are charged at the UK local rate. Please make a note of the serial number and model number of the product before calling.

Alternatively, you can write to us at:

**Vax Ltd., Kingswood Road, Hampton Lovett, Droitwich, Worcestershire, WR9 0QH, UK**

This user guide can also be found online at: **vax.co.uk/support**



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Let us know what you think @VaxUK

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Getting to know your machine

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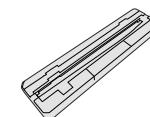
Notes

### Initial Setup for normal operation

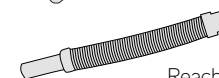
1. Use the base accessories.
  - a. Shortest hose
  - b. Extension tube set to shortest practicable length.
2. Clean filters installed.
3. Dust receptacle empty.
4. All Bleeds must be closed.
5. Variable Power set to Maximum.
6. Floor heads/tools set to Carpet Mode for carpet cleaning.
7. Mechanical Agitation turned ON for carpet cleaning.
8. Floor heads/tools set to Hard Floor Mode for hard floor cleaning.
9. Mechanical Agitation turned OFF for hard floor cleaning.

## Action 602

### Included with your machine



Hard floor tool



Reach extension hose 1.5m



2 in 1 dusting/upholstery & crevice tool



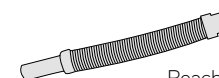
Extension tube

## + Action 602 Pet



TurboTool

## + Action 602 Reach



Reach extension hose 2.2m



## Technical Specification

Name **Action 602**  
 Voltage **220-240V-50Hz**  
 Wattage **850 Air Watts**  
 Cord length **8m**  
 Weight **7.5kg**

## Accessories & Consumables

Filter Kit (Type 110)  
**1-1-134394-00**  
 Belt Kit Type 25  
 1-1-134411 -00  
 Turbo Tool Type 6\*  
**1-1-134419-00**

Crevice Tool (Type 16)  
**1-1-134427-00**  
 Dusting Brush (Type 10)  
**1-1-134426-00**  
 Pro Cleaning kit  
 (1-1-133326-00)

\* Selected models only.

To purchase consumables and accessories, please visit [vax.co.uk](http://vax.co.uk)

Subject to technical change without notice.

**PLEASE READ 'LET'S TALK SAFETY' AT THE BEGINNING BEFORE USE**

## Before you begin cleaning

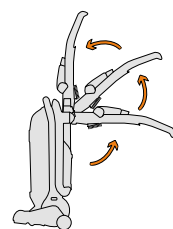
**IMPORTANT:** Always switch off the vacuum cleaner before connecting or disconnecting the hose/attachments or removing and emptying the dirt container

**IMPORTANT:** The vacuum cleaner is equipped with a thermal cut-out. If for any reason the vacuum cleaner does overheat the thermostat will automatically turn the vacuum cleaner off. If this happens switch the vacuum cleaner off and unplug from electrical socket. Remove and empty the dirt container also check the vacuum cleaner for blockages. Allow the vacuum cleaner to cool for approximately 1 hour (if you have cleaned the filters please wait 24 hours for the filters to fully dry before putting back into the machine).

Filters require cleaning at least every 3-6 months. If the vacuum cleaner is blocked, switch off and unplug before removing the blockage.

When the vacuum cleaner is stood in the upright position, or when using the hose and tools the brush bar height adjuster must be set to the highest setting.

## Assembling your vacuum cleaner



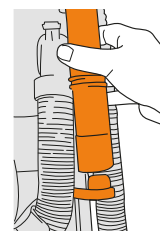
Lift handle up and click into place.



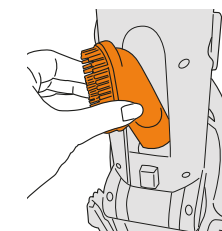
Line up latch on accessory hose, push until clicks into place.



Push accessory hose into hose to machine connector.



Push extension tube and crevice onto holder.



Slide 2 in 1 Dusting Brush onto dust brush holder with brushes facing outwards.



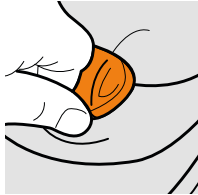
Line up turbo tool brushes into turbo tool holder, push into place until it clicks (some models only).

## Using your machine

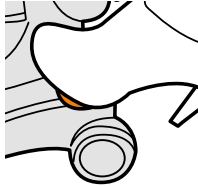
**IMPORTANT:** Always switch off and unplug the vacuum cleaner before connecting or disconnecting the hose/ attachments, or removing and emptying the dirt container.

The accessories can be attached to the extension tube or directly to the hose.

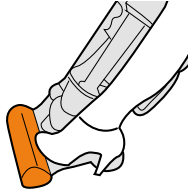
When using accessories on the hose/extension tube raise the height adjuster to the highest setting.



Plug vacuum cleaner into the mains, switch on. Turn brush bar height adjuster dial to desired setting.

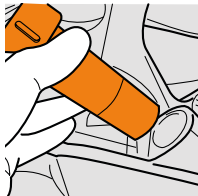


Press On/Off button to switch on.

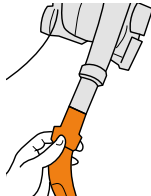


Place foot on floor head and pull handle to recline.

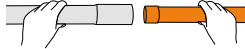
### Using accessories



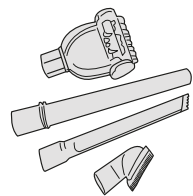
Pull hose out of hose to machine connector.



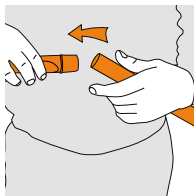
Attach accessory hose to extension hose.



If required attach extension hose to extension tube.



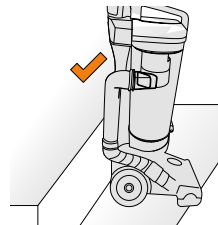
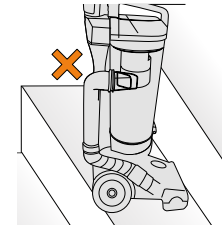
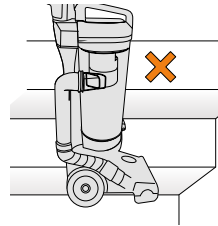
Choose an accessory.



Attach accessory to tube/hose.



### Using on the stairs

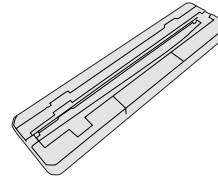


Hold vacuum cleaner with brush bar over tread of stairs.

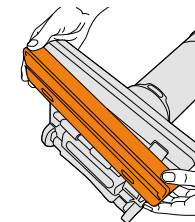


### Hard floor cleaning

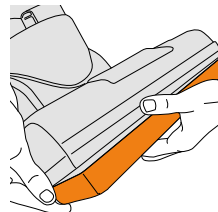
Always raise the height of the brush bar to hard floor setting when using the vacuum cleaner on lino and hard floor.



Hard floor cleaning tool.



Lie vacuum cleaner on its back exposing brush bar.



Line up floor tool with base of vacuum cleaner, push it until it clicks into place.



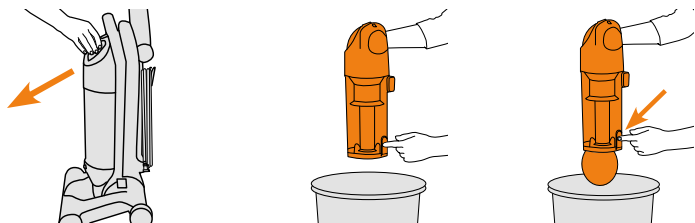
## Taking care of your machine

**IMPORTANT:** The motor is equipped with a thermal cut-out. If for any reason the machine should overheat, the thermostat will automatically turn the machine off. Switch off and unplug the vacuum cleaner. Check the machine for blockages and clean the filters. Wash the filters with warm water (40°C max) and leave for 24 hours or until fully dry before replacing into the machine.

Filters require cleaning at least every 3-6 months (depending on the level of use).

Don't use your vacuum cleaner without all the filters in place.

### Emptying the dirt container

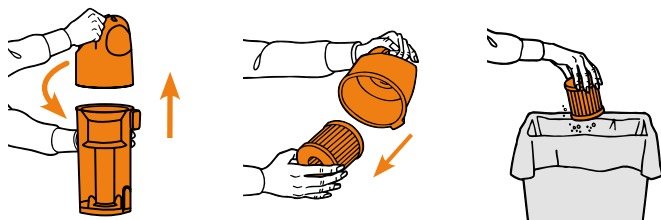


Press the dirt container release button, pull to remove.

Hold dirt container over a bin.

Press the dirt release clip, allowing dirt/debris to fall out.

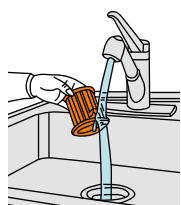
### Cleaning the HEPA pre-motor filter



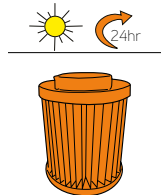
Turn the dirt container release button, pull to remove.

Turn the HEPA pre-motor filter anti-clockwise, pull to remove.

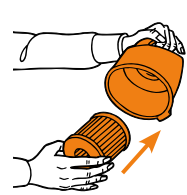
Tap HEPA pre-motor filter over a bin to remove any dirt/debris.



Rinse under water (max 40°C).



Leave to dry for 24 hours or until fully dry before placing back in the vacuum cleaner.

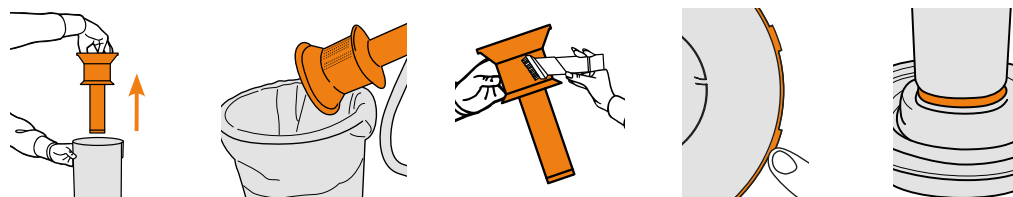


Line up HEPA pre-motor filter tabs in dirt container lid, turn clockwise until it clicks into place.



## Taking care of your machine

### Cleaning the separator



Turn separator anti-clockwise to 'unlock', pull to remove.

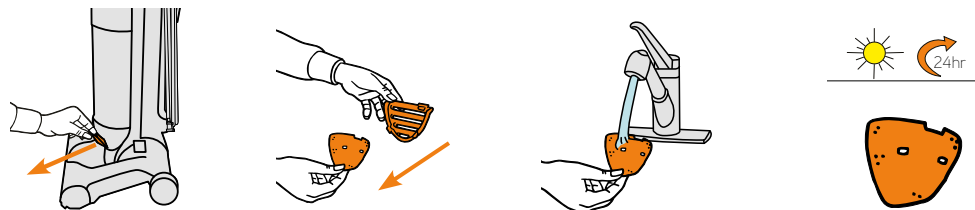
Tap separator over a bin to remove any dirt/debris.

Using a soft brush clean any dirt/debris out of the separator.

Line up tabs on separator with dirt container, turn separator clockwise to 'lock' and click into place.

The separator should sit on seal in bottom of dirt container when correctly fitted.

### Cleaning the post motor filter



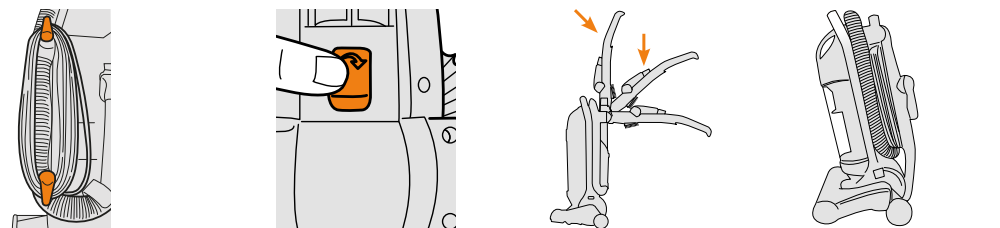
Press post motor filter cover clip, pull to remove.

Remove post motor filter.

Remove any dirt/debris. Rinse under water (max 40°C).

Leave to dry for 24 hours or until fully dry before placing back in the vacuum cleaner.

### Storing your vacuum cleaner



Wrap the power around the quick cord release hooks.

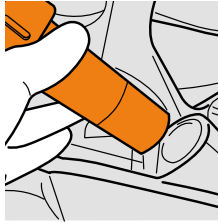
Press handle release button.

Lower handle downwards.

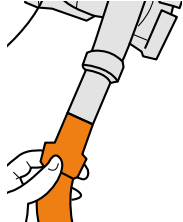
Always use the carry handle to lift and carry the machine.



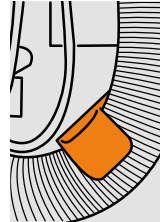
### Storing extension hose on vacuum cleaner (optional)



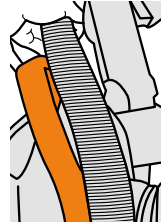
Pull hose out of hose to machine connector.



Attach accessory hose to extension hose.

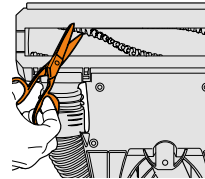


Wrap hose around hose guide. Over and behind carry handle. Into hose to machine connector.



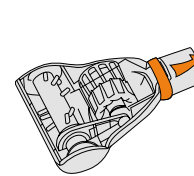
**IMPORTANT:** Unplug and switch off vacuum cleaner before performing maintenance or troubleshooting checks.

### Removing debris from the brushbar

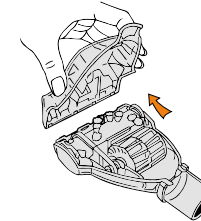


Using a pair of scissors remove any threads or hair caught around the brush bar.

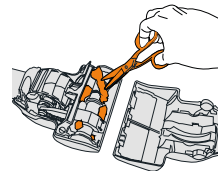
### Removing dirt/debris from TurboTool (some models only)



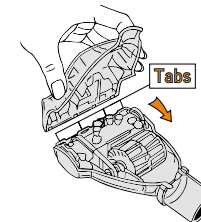
Slide the locking ring to remove.



Lift and separate the housing.



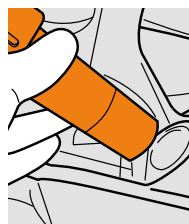
Using a pair of scissors cut any hair or debris free from around the brushes.



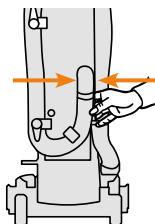
Line up the tabs on front of the housing and re-fit. Slide locking ring into groove to secure.



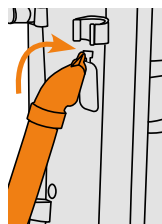
## Removing a blockage from the hose



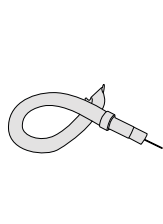
Pull hose out of hose to machine connector.



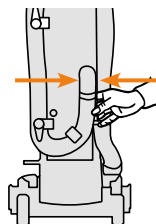
Lift clip under the hose inlet.



Pull latch out and remove hose.

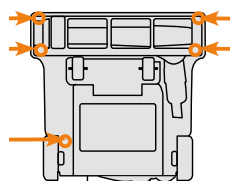


Remove any blockage by inserting wire coat hanger into hose.

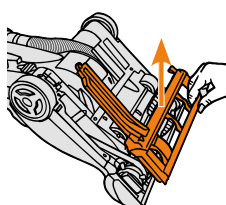


Line up latch, push until it clicks into place.

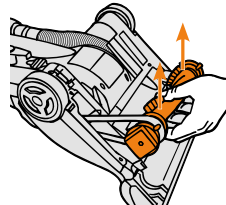
## Replacing the belt



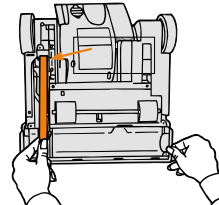
Lie vacuum cleaner on its back exposing brush bars. Use a cross head screwdriver. Undo 5 screws



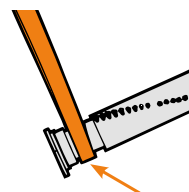
Lift to remove brush bar cover.



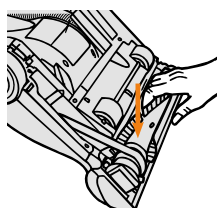
Lift to remove brush bar. Remove and dispose of old belt.



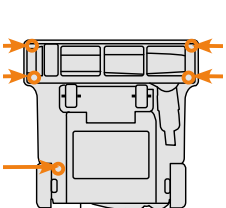
Clean any debris from spindle. Place new belt on spindle.



Place belt on rounded area of brush bar without bristles.



Line up right side of brush bar with base, push into place. Lift and push left side of brush bar until clicks into place.



Line up brush bar cover, push until it clicks into place. Replace 5 screws and tighten.



## Problem

Is there an accessory missing?

## Solution

- Check the 'This pack contains' panel on the box to make sure the part is included with your vacuum cleaner.

Why does my vacuum cleaner have no power?

- The plug may not be fully pushed into the electrical socket.
- Check the fuse in the plug if this needs replacing, always replace with a 13amp fuse.
- The motor thermostat may have tripped. If this has happened, unplug the vacuum cleaner. Remove and empty the dirt container and check the hose for blockages. Clean the filters and allow the vacuum cleaner to cool for approximately 1 hour (if you have washed the filters you will need to wait 24 hours for the filters to fully dry before putting them back into the vacuum cleaner).

Why won't the vacuum cleaner pick up?

- There may be a blockage in the hose. Please remove the hose from the vacuum cleaner, check and clear any blockages. Go to 'Let's talk technical'.
- Empty the dirt container and clean filters. Go to the 'Taking care of your machine' page\*.
- The brushbar may not be turning. Go to 'My brushbar isn't turning?' below.
- The brush bar height adjuster dial may not be set to the correct setting. Go to 'Using your machine'.
- If the accessory/tool will not pick up, check and clear any blockages. Go to 'Let's talk technical'.

My brushbar isn't turning?

- The brushbar may be clogged, check the brush bar and clear any hair or debris. Go to 'Let's talk technical'.
- The belt might be broken, go to 'Let's talk technical'.



## Don't forget your accessories!

Order at: [www.vax.co.uk/spares-and-solutions](http://www.vax.co.uk/spares-and-solutions)

### Pro cleaning kit (Type 2)

1-1-133326-00

All our best tools all in one kit that makes cleaning your home quicker, easier and with even better results. We've taken care of cleaning all of the hard to reach areas such as on top of cupboards and in between blinds to the dust that collates behind and within the radiator.



### TurboTool (Type 6)

1-1-134419-00

Use the TurboTool for vacuuming your stairs, upholstery and car interiors. It's great for picking up stubborn pet hair.



It's quick and easy to register for your **FREE**

**2 year guarantee**

Online at: [vax.co.uk/guarantees](http://vax.co.uk/guarantees)

Please retain your original receipt for proof of purchase.

**we're here if you need us**

Online [vax.co.uk/support](http://vax.co.uk/support)

Call: (UK) **0330 026 8455** (ROI) 1-800 928 308

Monday-Friday 8.30am to 6.30pm, Saturday 9.00am to 5.00pm \*

Alternatively, you can write to us at:

Vax Ltd., Kingswood Road, Hampton Lovett, Droitwich, Worcestershire, WR9 0QH, UK

\* Calls are charged at the UK local rate. Please make a note of the serial number and model number of the vacuum cleaner before calling.





@VaxUK

Vax Ltd., Kingswood Road, Hampton Lovett, Droitwich, Worcestershire, WR9 0QH, UK  
email: [info@vax.co.uk](mailto:info@vax.co.uk) website: [vax.co.uk](http://vax.co.uk)

Version 1.0



**EEC Statement of Compliance:** Manufacturer/EEC importer: Vax Limited, hereby on our own responsibility, declare that the U86-AN-Be/U86-AN-Pe/U86-IN2-Pe is manufactured in compliance with the following Directives:  
**Safety:** 2006/95/EC Low Voltage Directive. **EMC:** 2004/108/EC Electromagnetic Compatibility Directive.



Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist.  
Check with your Local Authority or retailer for recycling advice.

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