

vax[®]
DualPower

REFRESH TIRED CARPETS

LET'S GET STARTED.

W86-DP-B
W85-DP-E



Let's talk safety



Basic safety precautions

This carpet washer is intended for household use only and NOT for commercial or industrial use.

- Only use the carpet washer indoors and keep the area you're cleaning well lit.
- Keep fingers, hair and loose clothing away from moving parts and openings whilst using the carpet washer.
- Before using the carpet washer test your carpets/rugs/upholstery for colourfastness and pile distortion.



Don'ts

- Don't leave the carpet washer plugged in when unattended.
- Don't use the carpet washer if it has been dropped, damaged or left outdoors.
- Don't run over the power cord or use the carpet washer if the power cord or plug is damaged. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Don't use the carpet washer to pick up any flammable or combustible materials (lighter fluid, petrol, kerosene etc.) or use the carpet washer in an area with explosive vapours or liquid.
- Don't handle the plug or use the carpet washer with wet hands.



Do's

- Always vacuum your carpets thoroughly before using the carpet washer.
- Check with the manufacturer of your flooring and always test in an inconspicuous area prior to using the carpet washer.
- The clean water tank should be filled with warm water (max 40°C) only. Filling the clean water tank with hot or boiling water will damage the machine and invalidate the guarantee.
- Always unplug the carpet washer before carrying out any maintenance and before connecting or disconnecting the hose/ accessories.
- Turn off all controls on the carpet washer before disconnecting or connecting the power cord, after use always wrap the power cord around the cord clips provided.
- Only replace the fuse in the plug with a British standard 13amp fuse. Always protect the power cable from heated surfaces and near open flames.

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Only Vax recommended tools and solution should be used with this carpet washer. Using other solutions may invalidate the guarantee.

- Don't use the carpet washer to pick up hot coals, cigarette butts, matches or smoking hot burning items or use in an area where there may be harmful fluids (chlorine, bleach and ammonia drain cleaner).
- Don't pull or carry the carpet washer by the power cord. Don't use the power cord as a handle, pull the power cord around corners, sharp edges or close a door over the power cord. Don't unplug the carpet washer by pulling on the power cord.
- Don't carry the carpet washer while it's switched on.
- Don't attempt to remove blockages with sharp objects as this may cause damage to the carpet washer.
- Don't use the carpet washer with incorrect voltage as this may result in damage or injury to the user. The correct voltage is listed on the ratings label.

- Take extra care when cleaning on the stairs.
- Always keep the power cord away from the brushes whilst using the carpet washer.
- Use only CE/UKCA approved 13amp extension cords, non-approved extension cords may overheat. Care should be taken to arrange the extension cord as it can be a trip hazard.
- Always use the carpet washer with all water/solution tanks and filters in place.
- Always check accessories are free from damage, dirt and debris before use.
- Keep all openings clear and free from debris as this may affect the airflow/suction.
- Always use the carpet washer in an upright position. To prevent motor damage from dirty water, never hold the carpet washer upside down or on its side.
- Store the carpet washer in a cool, dry area. Before storing the carpet washer please ensure all water/solutions tanks and filters are thoroughly clean and dry.

PLEASE KEEP INSTRUCTIONS FOR FUTURE USE AND USE ONLY AS INSTRUCTED IN THIS GUIDE.

Thank you for buying this Dual Power.

Taking care of your carpets

The Dual Power is designed to make washing carpets regularly, as effective and efficient as possible and this user guide will help you get the most out of your machine.

Maintaining your carpets will ensure they keep their appearance for longer and smell fresh and clean. You've chosen carpets for your home for a reason and Vax will help you take good care of them.

Taking care of your Dual Power

Also inside this guide are instructions on maintaining your new machine, so that it's always ready when you are to tackle your carpets.

We're here if you need us

Instead of taking your machine back to the shop, simply visit our online support:

vax.co.uk/support

Still need to get in touch?

Our UK based Customer Care Team are here to support you. For help with assembly, operational or performance problems, or buying and fitting new accessories, you can find all our contact details at **vax.co.uk/contact**

This user guide can be found online at: vax.co.uk/support

The Vax logo is displayed in a bold, orange, sans-serif font. The letters are thick and closely spaced, with a registered trademark symbol (®) to the upper right of the 'x'. The logo is positioned on the right side of a large orange speech bubble graphic.

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 Getting to know your machine


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Included with your machine



250ml Solution

Getting to know your machine



TECHNICAL SPECIFICATION

Name VAX Dual Power
Code W86-DP-B
Cord length 8m
Weight 6.2kg
Wattage: 800w
Voltage: 220-240V-50Hz

VAX Dual Power
W85-DP-E
8m
6.2kg
800w
220-240V-50Hz

To purchase accessories and consumables visit: vax.co.uk

Subject to technical change without notice. Images are illustrative only.

PLEASE READ 'LET'S TALK SAFETY' AT THE BEGINNING BEFORE USE

IMPORTANT: Carpets should be dry vacuumed thoroughly before washing.

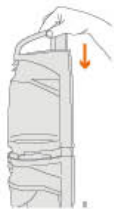
Test for colourfastness – Wet a white absorbent cloth with the solution. In a small hidden area of your carpet/rugs/upholstery gently rub with the dampened cloth. Wait ten minutes and check for colour removal or bleed with a white paper towel or cloth. If your carpet has more than one colour, check all colours.

Test your carpet/rugs/upholstery – Run the carpet washer over a small hidden area. If no pile distortion occurs continue cleaning.

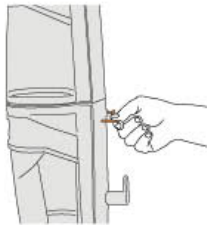
When cleaning an entire room, move furniture out of the area to be cleaned. If the furniture cannot be moved, place aluminium foil or wax paper under the legs. This will prevent wood finishes from staining your carpet. Pin up furniture skirts and curtains.

When using the carpet washer, basic safety precautions should always be observed and don't over saturate your carpets. Only use Vax carpet solution. Using other solutions may cause excess foaming and will invalidate your guarantee. The clean water tank should only be filled with warm water (max 40°C). Filling the clean water tank with hot/boiling water will damage your machine and invalidate the guarantee. This is a powerful carpet washer, before plugging in make sure all controls are turned off. Hold carpet washer firmly when starting and during use.

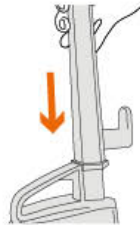
Assembling your carpet washer



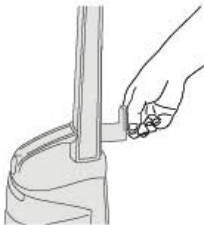
Stand base in upright position and lower the top section until it clicks securely connecting on to the base.



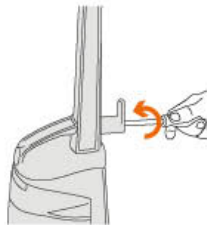
Assemble the two lower handle screws and tighten with a cross/flat head screwdriver.



Slide handle down onto unit until it clicks securely.



To secure the upper handle screw and tighten with a cross/flat head screwdriver.



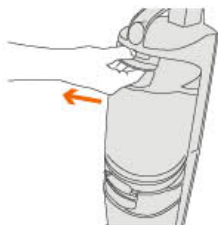
When cleaning an entire room, move furniture out of the area to be cleaned. If the furniture is too heavy to move, place aluminium foil or wax paper under legs. This will prevent wood finishes from staining your carpet. Pin up furniture skirts and curtains.



Using your machine

Operating your carpet washer

The dirty water tank is fitted with a float. When the dirty water tank is full or the floorhead is not in contact with the carpet the float will shut off the suction at the floor nozzle. You will be able to hear if this has happened as the motor noise on the unit will increase. Once the float is activated, empty the dirty water tank if full. If the dirty water tank is not full then turn off your machine at the power switch and wait for the float to settle.



Remove the clean water tank.



Unscrew the clean water tank cap from the top of the clean water tank.



Pour required dose of carpet cleaning solution (approx.40ml per 1.0L of water) and pour into tank.



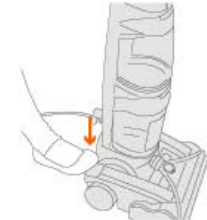
Mix solution with warm water (40°C Max). Fill the clean water tank with solution mix.



Tighten cap before returning tank to unit.



Unwrap power cord and plug unit in.



Turn the machine on.



Recline the machine.



Press trigger to release solution.



For best results apply solution on the forward stroke and release the trigger to recover solution on the backward stroke.



NOTE: If the solution/clean water doesn't dispense, the clean water tank valve may be stuck. Hold the clean water tank over the sink and press the valve underneath to release.

Carpets should be dry vacuumed thoroughly before washing.

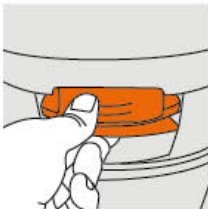


Taking care of your machine

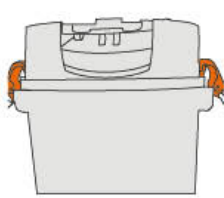
Emptying and cleaning the dirty water tank

NOTE: Rinse out tank with clean water and leave to air dry before storing your machine.

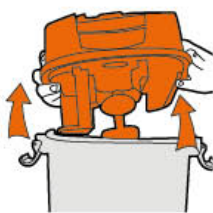
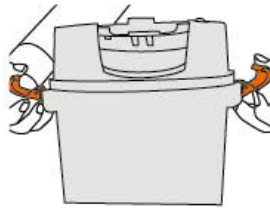
CAUTION: Always switch off and unplug the carpet washer from the electrical outlet before assembling, filling and emptying the clean water tank, emptying the dirty water tank, or before connecting/disconnecting the attachments.



Remove dirty water tank.



Lift dirty water tank clips up and outward to release.



Remove dirty water tank lid. Empty dirty water over the sink. Rinse dirty water tank and lid under water to remove debris.

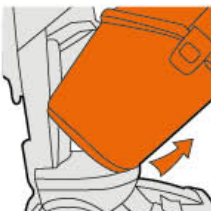


Allow tank to dry, and to re-fit, tilt dirty water tank and line up to carpet washer. Push back until it clicks into place.

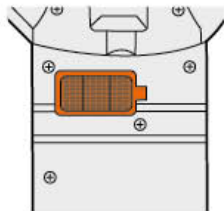
During normal use of cleaning, debris may accumulate inside the dirty water tank. In order to keep your unit functioning properly and to prevent any odours building up, it is best to rinse out your dirty water tank with fresh water after each use.



Cleaning the filter



Press the dirty water tank release button and pull the tank to remove.



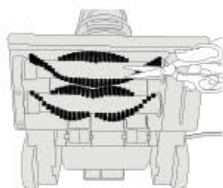
Remove any dirt and debris from the filter.



To re-fit the dirty water tank, tilt the tank and line up to the carpet washer. Push back until it clicks into place.

Taking care of your machine

Removing blockages from the brushbar



Threads caught in the brushbar can be cut out with scissors.

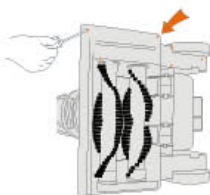
To reduce the risk of electric shock, turn the machine off and unplug from electrical socket before performing maintenance/troubleshooting checks.

CAUTION

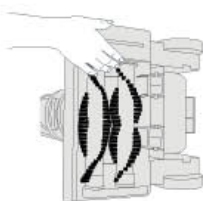


Replacing the belt or brushbars

CAUTION: Do not open the motor cover.



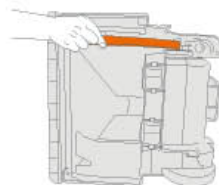
Turn machine on its side and use a crosshead screwdriver to remove the seven screws.



Remove belt cover from unit. NOTE: Wheel is intended to be removed with belt cover.



Pull both brushbars towards user to remove from unit.



Remove and dispose of old belt.



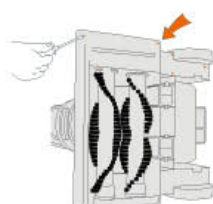
To replace belt, slip the brushbars through the belt. NOTE: Place belt on rounded areas of brushbars without bristles.



With the belt in place, pull and slide the brushbars into the unit, making sure the brushbar end caps are in the correct position.



Place new belt on motor shaft. Replace belt cover and secure by replacing all screws.



Don't forget your accessories!

Order at: www.vax.co.uk/spares-and-solutions

Platinum (1.5l)

1-9-139136

Platinum Carpet Cleaning Solution deep cleans carpets and removes stubborn stains. Safe to use on wool carpets - Woollsafe approved.



What to do if it goes wrong

Problem

Why won't the carpet washer turn on?

Solution

- The plug may not be fully pushed into the electrical socket.
- Check if the fuse in the plug needs replacing. Always replace with a 13amp fuse.

Why won't the solution/clean water dispense?

- Make sure the clean water tank is fitted securely.
- The clean water tank valve may be stuck. Go to 'Operating your carpet washer'.

Why won't the carpet washer pick up?

- The float in the dirty water tank may have been activated. Empty the dirty water tank, wait for the float to settle before re-starting your carpet washer.
- The filter located behind the dirty water tank may be blocked. Check the filter and remove any dirt and debris.
- Check the dual power brushes for blockages and clear.
- The dirty water tank may not be fitted correctly, also make sure the lid is pushed down securely.
- Check the nozzle for blockages and clear.

Why won't the brushes spin?

- Check the power brushes for blockages and clear.
- Check the belt. Go to 'Replacing the belt or brushbars'.

Warning: Always switch off and unplug the carpet washer from the electrical outlet before assembling, filling and emptying the clean water tank, emptying the dirty water tank, or before connecting/disconnecting the attachments.

Important: Carpets should be dry vacuumed thoroughly before washing.

Caution: The carpet washer is a very powerful unit. Before plugging the cord into the electrical outlet, make sure all controls on the unit are turned off. Hold the carpet washer firmly when starting and in use.

Important: The motor is equipped with a thermal cut-out. If for any reason the unit should overheat, the thermostat will automatically turn the unit off. Should this occur, unplug the carpet washer from the electrical outlet and turn off the switch. Check the hose for blockages. Clean the filters. Allow the unit to cool for approximately one hour.

To re-start the machine, plug it into an electrical outlet and switch it back on.

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**1 year
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Please retain your original receipt for proof of purchase.

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Statement of Compliance: Manufacturer/EU importer: Vax Limited, hereby on our own responsibility, declare that the W86-DP-B & W85-DP-E are manufactured in compliance with the following Legislation: **Safety:** 2014/35/EU Low Voltage Directive/Electrical Equipment (Safety) Regulations 2016. **EMC:** 2014/30/EU Electromagnetic Compatibility Directive/Electromagnetic Compatibility Regulations 2016.

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

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