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2 year
guarantee

Duet Master - S7 Series

Let's get started



S7 Series

vax.co.uk

Let's talk safety



Basic safety precautions

This steamer is intended for household use only and NOT for commercial or industrial use.

- Only use the steamer indoors and keep the area you're cleaning well lit.
- Keep fingers, hair and loose clothing away from moving parts and openings whilst using the steamer.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge, if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.



Don'ts

- Don't touch any hot areas/accessories on the steamer. It's normal for the steamer and accessories to heat up during use, always turn off and allow them to cool down before handling or changing accessories.
- Don't leave the steamer plugged in when unattended.
- Don't use the steamer if it has been dropped, damaged, immersed in water or left outdoors.
- Don't run over the power cord or use steamer if the power cord or plug is damaged. Please contact our Customer Care Line on: 0330 026 8455 (Mon-Fri 8.30am-6.30pm, Sat 9.00am – 5.00pm).



Do's

- Always fill the water tank with water only, never add perfume, stain remover or products containing alcohol.
- Always vacuum your carpets thoroughly and make sure hard floor areas are free from grit and debris before using the steamer.
- Always unplug the steamer before carrying out any maintenance.
- Always replace the fuse in the plug with a British 13amp fuse. Always protect the power cable from heated surfaces or near open flames.

Let's talk safety



Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

- Please refer to floor manufacturer's care recommendations before use, and test your flooring/carpet/rugs by running the steamer over a small hidden area, if no pile distortion or no damage occurs continue cleaning. Not suitable for use on wax polished floors or furniture, acrylic surfaces and synthetic, velvet or steam/water sensitive materials.
- This steamer should not be used to clean electrical appliances such as microwaves, televisions and electrical heating systems etc.
- Only Vax recommended tools should be used with the steamer.

- Don't handle the plug or use the steamer with wet hands.
- Don't pull or carry the steamer by the power cord. Don't use the power cord as a handle, pull the power cord around corners, sharp edges or close a door over the power cord. Don't unplug steamer by pulling on the power cord.
- Don't attempt to remove blockages with sharp objects as this may cause damage to the steamer, remove blockages only as instructed in this guide.
- Don't aim the steamer at people, animals, plants and electrical components such as the interior of ovens or wires. Never touch the steam jet from a short distance (there is a risk of scalding).
- Don't use the steamer with incorrect voltage as this may result in damage or injury to the user. The correct voltage is listed on the ratings label.

- Use only CE approved 13amp extension cords, non-approved extension cords may overheat. Care should be taken to arrange the extension cord as it could be a trip hazard.
- Always carry the steamer by the handle.
- Store the steamer in a cool, dry area. Before storing the steamer please ensure the water tank is thoroughly clean and dry.

Please keep instructions for further use and use only as instructed in this guide.

Thank you for buying this Duet Master S7 Series.

Taking care of your floors

The Duet Master is designed to make steaming floors, upholstery and surfaces regularly, as effective and efficient as possible and this user guide will help you get the most out of your machine.

Maintaining your home with the Duet Master will ensure it stays hygienically clean. Maintaining your floors will ensure they keep their appearance for longer. You've chosen floors for your home for a reason and Vax will help you take good care of them.

Taking care of your Duet Master

Also inside this guide are instructions on maintaining your new machine, so that it's always ready when you are to tackle your home.

Taking care of you

We're here if you need us. Instead of taking me back to the shop, simply visit:

vax.co.uk/support or call:

(UK) **0330 026 8455** (ROI) 1-800 928 308

Monday-Friday 8.30am to 6.30pm, Saturday 9.00am to 5.00pm

Calls are charged at the UK local rate. Please make a note of the serial number and model number of the product before calling.

Alternatively, you can write to us at:

Vax Ltd., Kingswood Road, Hampton Lovett, Droitwich, Worcestershire, WR9 0QH, UK

This User Guide can be found online at: vax.co.uk/support



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Let us know what you think @VaxUK

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Accessories

S7-A model also includes



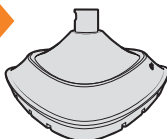
BBQ Tool

S7-A+ model also includes



BBQ Tool

Pro clean
pads x3



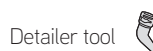
Floor head &
Nano head
(alternative floor head)

Duet Master - S7 Series

Included with your machine



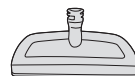
Hose



Detailer tool



Concentration
nozzle



Window squeegee
/Upholstery tool



Grout brush



Accessories
connector



Large plastic brush

Small plastic brush



Scraper tool

Metal brush



Shoulder strap



Window cloth

Microfibre
cleaning pad



Carpet glider/Cooling base

Accessories
storage bag

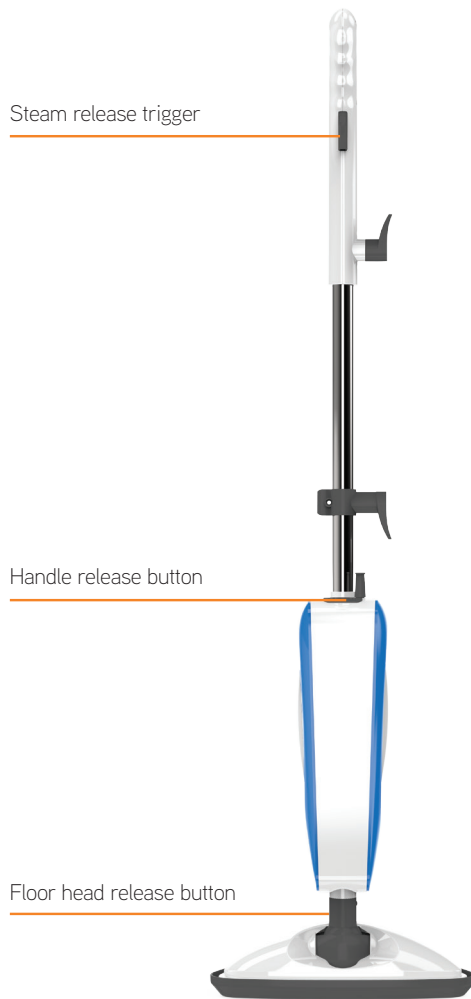
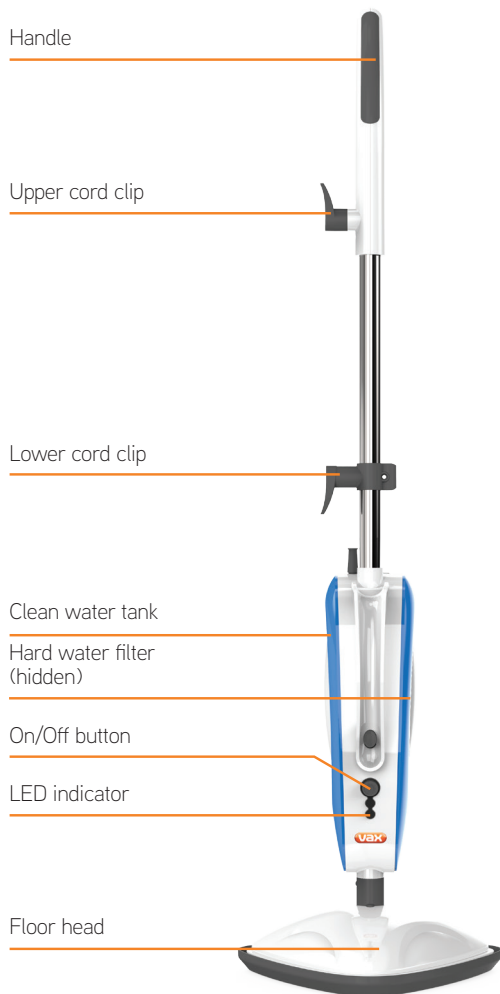


Measuring jug

Descaling pin



Getting to know your machine



Technical Specification

Product	Duet Master Total Home Master	Duet Master Total Home Master	Duet Master Total Home Pro
Model code	S7	S7-A	S7-A+
Wattage	1600w	1600w	1600w
Voltage	220-240v	220-240v	220-240v
Water tank capacity	0.4l	0.4l	0.4l
Cord length	7m	7m	7m
Weight	2.7kg	2.7kg	2.7kg

Subject to technical change without notice.

Accessories & Consumables*

Hard Water Filter Kit (Type 1)

1-1-133327-00

Microfibre Cleaning Pads (Type 1)

1-1-131448-00

Steam Accessory Brush Kit (Type 3)

1-1-132730-00

Steam Accessory Tool Kit (Type 2)

1-1-132731-00

Carpet Glider (Type 1)

1-1-132671-00

Shoulder Strap

1-1-132373-00

Pro Cleaning pads (Type 6)

1-1-132319-00

*To purchase consumables and accessories, please visit vax.co.uk

Getting started

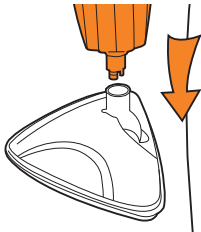
CAUTION: The steamer head gets very hot during use. Always switch off the steamer before emptying the water tank or changing the cleaning pads/accessories.

IMPORTANT: Please refer to floor manufacturer's care recommendations before use and test the steamer on a hidden area of flooring/surface to begin with.

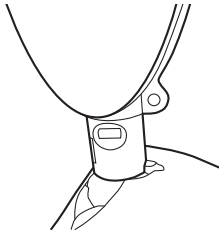
Before you begin cleaning

- Test for colour fastness in a small hidden area of upholstery/fabric to check for colour removal before use.
- When using the steamer, basic safety precautions should always be observed.
- Don't aim the steamer at people, animals, plants and electrical components such as interior of ovens or wires. Never touch the steam jet or floor head from a short distance (there is a risk of scalding).
- The steamer is equipped with a thermostat and a thermal cut-out. If for any reason the steamer overheats it will switch off. If this happens turn off and unplug the steamer, allow to cool for a least 2 to 4 hours and re-start.
- Don't use hot or boiling water to fill clean water tank.

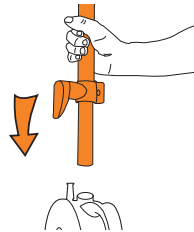
Assembling your steamer



Push the main body down into the floor head until it clicks into place.



Stand the steamer upright by pushing the main body forward to lock into position.



Push the handle into main body until it clicks into place.

Using your machine

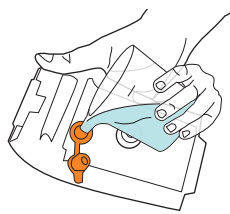
Filling water tank



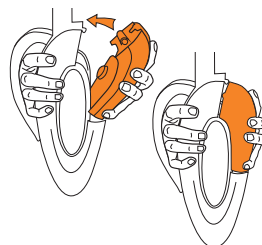
Press the water tank release button and pull tank to remove.



Pull the tab on water tank cap to open.



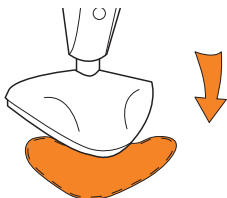
Fill water tank with max 400ml of water. Replace cap and push firmly to close.



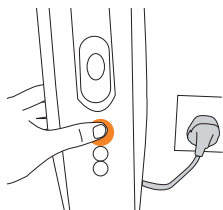
To replace water tank, line up base of water tank into ridge of steamer. Push to click into place.

IMPORTANT: Never use the steamer without a cleaning pad attached to the floor head. Never leave the steamer in one spot for extended period of time or with a damp or wet pad attached as this may damage the floor surface.

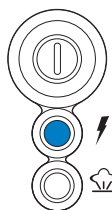
Using your steam mop



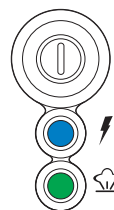
Place the microfiber pad on the floor white side facing up. Place Steamer onto pad making sure the entire pad covers the floor head.



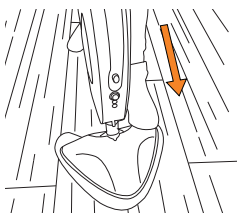
Plug into mains and press the power button to switch on.



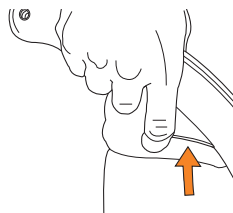
The blue light will illuminate to show power on and steamer is heating.



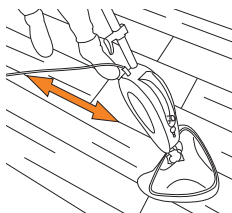
The green light will illuminate to show the steamer is ready to use. The green light will go off when the steamer is re-heating.



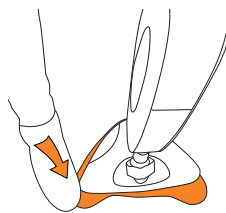
Place your foot onto the floor head and pull handle backwards to recline.



To produce steam squeeze the trigger in short bursts. Don't hold the trigger continuously to prevent over wetting floors.



Move the steamer slowly backwards and forwards across the floor paying particular attention to high traffic areas. Squeeze/release trigger as required.



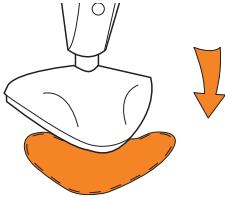
Hold corner of pad down with your foot and lift steamer to remove.

CAUTION: Always allow the steamer to fully cool down before removing the microfiber pad.

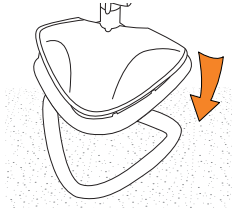
Using your machine

IMPORTANT: When using on carpets, always make sure the microfibre cleaning pad covers the floor head entirely before using the carpet glider. Only use the carpet glider when refreshing carpets

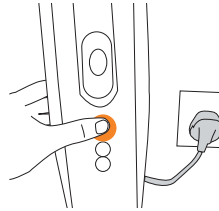
Refreshing carpets



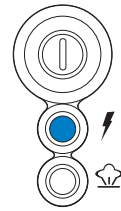
Place the microfibre pad on the floor white side facing up. Place steamer onto pad making sure the entire pad covers the floor head.



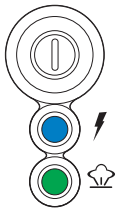
With microfibre pad attached, place steamer into the carpet glider. The carpet glider should only be used when refreshing carpets.



Plug into mains and press the power button to switch on.



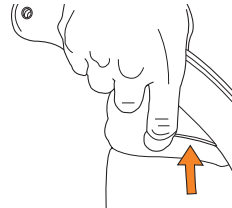
The blue light will illuminate to show power on and steamer is heating.



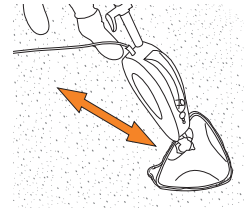
The green light will illuminate to show the steamer is ready to use. The green light will go off when the steamer is re-heating.



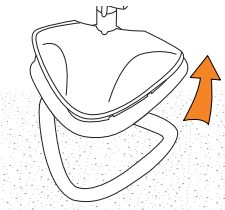
Place your foot onto the floor head and pull handle backwards to recline.



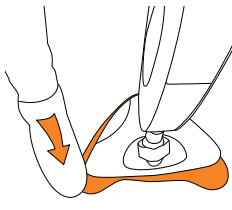
To produce steam squeeze the trigger in short bursts. Don't hold the trigger continuously to prevent over wetting carpets.



Move the steamer slowly backwards and forwards across the carpet paying particular attention to high traffic areas. Squeeze/release trigger as required.



Lift steamer off carpet glider.



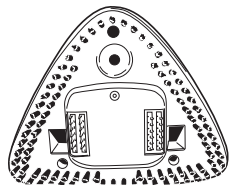
Hold corner of pad down with your foot and lift steamer to remove.

CAUTION: Always allow the steamer to fully cool down before removing the microfibre pad.

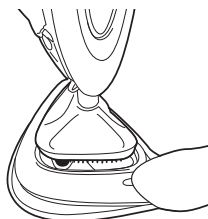
Using your machine

Using the Nano head (S7-A+ Only)

Quick and easy release to remove stubborn stains for better cleaning results.



Hard tough bristles to agitate stubborn stains.



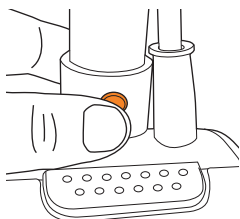
Hold side floor head down with your foot and lift steamer to release Nano head.



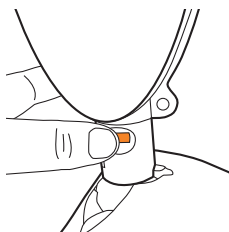
Place your foot onto the Nano head and pull handle backwards to recline.

IMPORTANT: Test for colourfastness on a small hidden area of upholstery/fabric to check for colour removal before use

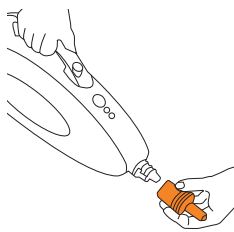
Using the handheld steamer



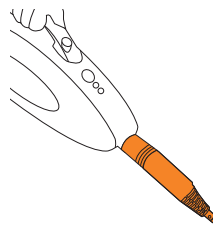
Push the handle release button and lift the handle to remove from main body.



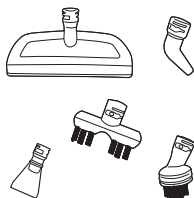
Push the floor head release button and lift the main body from the floor head to remove.



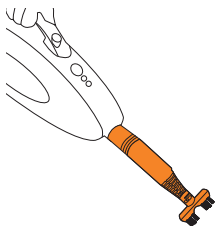
Push the accessory connector onto the steamer nozzle until it clicks into place.



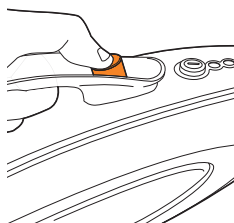
Line up the concentration nozzle with the accessory connector, twist and push to lock into place.



Choose an accessory.



Line up accessory with concentration nozzle, twist and push to lock into place.

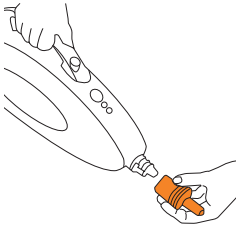


Press the on/off button to switch on.

Using your machine

CAUTION: Always allow tools and accessories to cool down before removing.

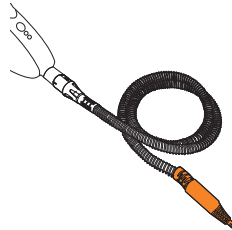
Attaching the accessory hose



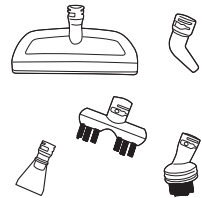
Push the accessory connector onto the steamer nozzle until it clicks into place.



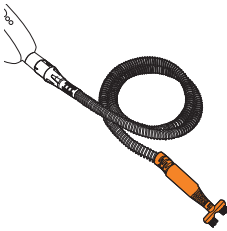
Line up hose with the accessory connector, twist and push to lock into place.



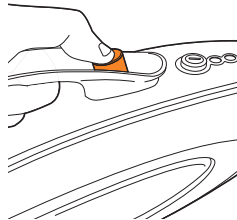
Line up concentration nozzle with the hose, twist and push to lock into place.



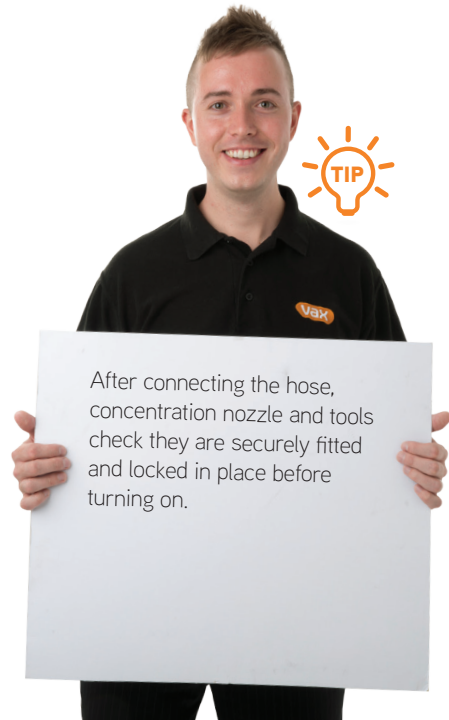
Choose an accessory.



Line up accessory with concentration nozzle, twist and push to lock into place.



Press the on/off button to switch on.

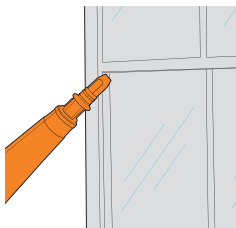


After connecting the hose, concentration nozzle and tools check they are securely fitted and locked in place before turning on.

Using your machine

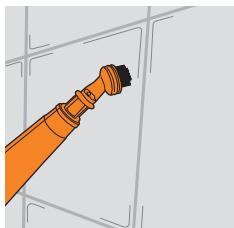
IMPORTANT: Accessories can only be attached with the concentration nozzle. Taps should be turned off when steaming around them. Don't steam clean ovens, oven surfaces or grills when hot. Allow to cool to room temperature.

Using the tools



Concentration nozzle

Use to remove soap scum in baths and shower enclosures and to clean stubborn stains in kitchens.



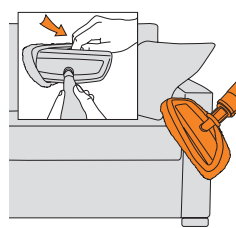
Brushes

Ideal for any surface from tiles, sinks, toilets and oven tops.



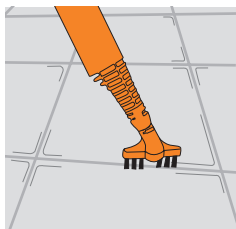
Window squeegee tool

Great for leaving your windows, tiles and mirrors gleaming.



Upholstery/cloth tool

Attach the cloth to the squeegee tool for use on upholstery and clothes.



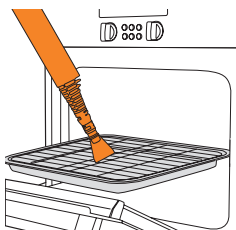
Grout brush

Lifts embedded dirt from in between tiles.



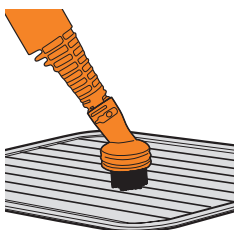
Detail nozzle

For hard to reach areas e.g. around taps.



Scraper tool

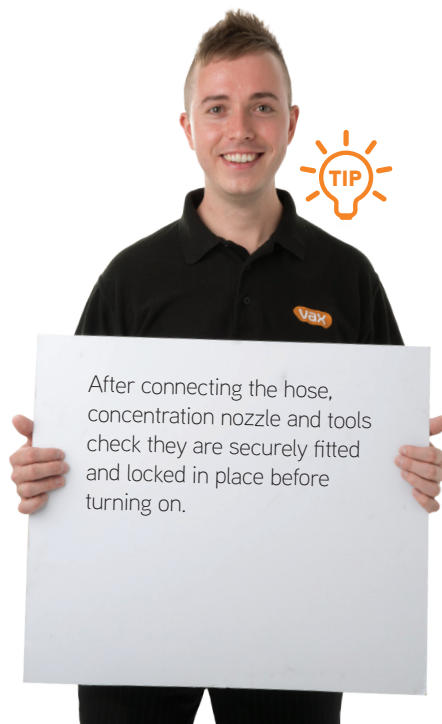
Ideal for removing dried on residue from ovens, work surfaces and pans.



BBQ tool

Ideal for removing dried on residue from BBQ grills.

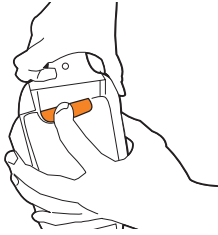
CAUTION: Always allow tools and accessories to cool down before removing.



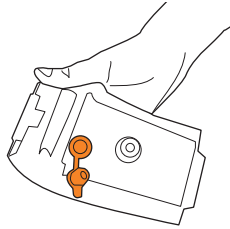
Taking care of your machine

IMPORTANT: Don't leave water in the tank between uses, this can effect the steamers performance, the water tank should to be emptied and rinsed after each use.

Emptying the water tank



Press the water tank release button and pull tank to remove.

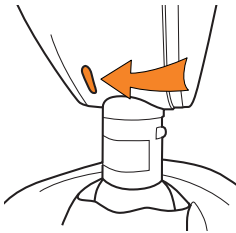


Pull the tab on water tank cap to open.

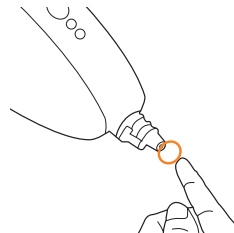
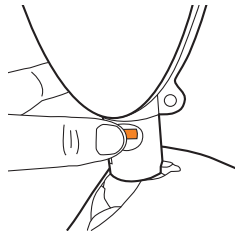


Empty any excess water over the sink.

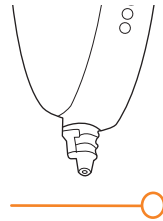
Clearing blockages



If there is an obstruction to the steam flow through the machine, steam may be released through the bleed valve.



Using the de-scaling pin, insert the full length of the pin into the nozzle. It may be necessary to twist the pin to insert fully.

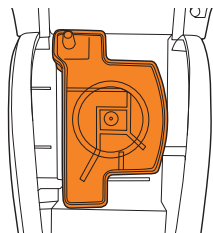


Remove the pin from the nozzle. Holding the main body of the steamer vertically, tap the nozzle on a hard surface to release any mineral deposits.

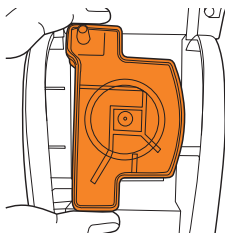
Taking care of your machine

IMPORTANT: Don't operate the steamer without hard water filter in place. The condition of the filter affects the performance of your steamer, check and change filter periodically. If you live in a hard water area the filter will discolour or darken over time. Depending on water hardness and frequency of use, the filter should be changed every 3 to 6 months (or if the filter has discoloured).

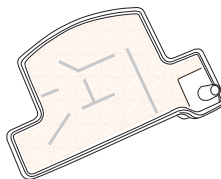
Changing the hard water filter



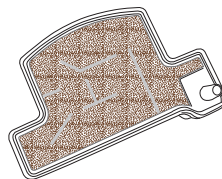
Remove water tank to access the hard water filter.



Pull hard water filter to remove.



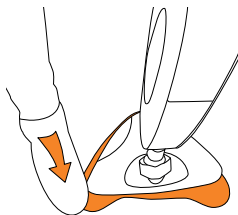
New filter (beige/cream colour).



Hard water filter should be replaced every 3-6 months or if discoloured and darkened.

IMPORTANT: Never use bleach or fabric softener when washing the microfibre pad. Always allow the steamer to fully cool down before removing the microfibre pad.

Cleaning the microfibre pad



Using your foot, hold the corner of the microfibre pad down, lift steamer to remove.



All cleaning pads are machine washable (Max 40°C) allow to fully dry before use.

Notes



What to do if it goes wrong

Problem

Solution

There is an accessory missing.

- Check the 'This pack contains' panel on the box to make sure the part is included with your machine.

The steamer has no power.

- Check the On/Off button has been pressed to on. The blue light should illuminate when on.
- The plug may not be fully pushed into the electrical socket.
- Check the fuse in the plug if this needs replacing, always replace with a British 13amp fuse.

Why is the steamer not producing steam?

- There may be no water in clean water tank, check the clean water tank has water.
- Check the clean water tank is correctly fitted. Go to 'Using your machine'.
- Check the hard water filter is in place, not damaged or blocked and need replacing. Go to 'Taking care of your machine'.
- Steam path may be blocked. Go to 'Let's talk technical'.

Why won't the cleaning pad pick up dirt?

- The cleaning pad may already be saturated or dirty, wash the cleaning pad. Go to 'Taking care of your machine'.

Why is steam coming from the side of the steamer?

- Steam coming from the side of the machine may indicate a blockage within the steamer. To clear any blockages go to 'Let's talk technical'.

CAUTION: Always unplug the steamer before performing maintenance/troubleshooting checks.

Getting in touch

It's quick and easy to
register for your **FREE**

**2 year
guarantee**

Online at: **vax.co.uk/guarantees**

Please retain your original receipt for proof of purchase.

we're here if you need us

Online **vax.co.uk/support**

Call: (UK) **0330 026 8455** (ROI) 1-800 928 308

Monday-Friday 8.30am to 6.30pm, Saturday 9.00am to 5.00pm*

Alternatively, you can write to us at:

Vax Ltd., Kingswood Road, Hampton Lovett, Droitwich, Worcestershire, WR9 0QH, UK

* Calls are charged at the UK local rate. Please make a note of the serial number and model number of the steamer before calling.

Accessories

Don't forget your accessories!

Order at: www.vax.co.uk/spares-and-solutions

Steam Cleaning Pads (Type 2)

1-1-133071-00

3 microfibre cleaning pads (type 2). Drawstring attachment ideal for everyday cleaning. Machine washable for continuous use.



Coral Cleaning Pads (Type 3)

1-1-131643-00

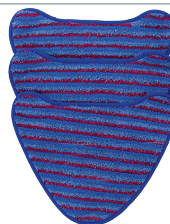
These microfibre coral pads are super absorbent and are ideal for removing stubborn stains. The pads attach to the steam cleaner using a drawstring, to secure the pad in place over the steamer floorhead.



Pro Cleaning Pads (Type 6)

1-1-132319-00

3 pro cleaning pads. Ideal for stubborn stain removal throughout your home. These cleaning pads attach to the base of the steam mop, so it's quick and easy to fit and remove.



Microfibre Pet Pads (Type 9)

1-1-133265-00

Microfibre pet pads (Type 9) with one touch fit system. Ideal for picking up pet hairs. Machine washable for continuous use.



Steam Mop Cleaning Pads

1-1-131864-00

A pack of triangular steam cleaning pads for your Vax Steamer's triangular floorhead.

Pack contains: 2x Microfibre Cleaning Pads, 2x Coral Pads.



Total Home Pads

1-1-132528-00

Avoid cross contamination between different areas of your home with this Total Home cleaning kit. Kit contains 8 x coloured microfibre cleaning pads for all areas of your home.





You're home.™



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Version 1.0



EEC Statement of Compliance: Manufacturer/EEC importer: Vax Limited, hereby on our own responsibility, declare that the S7 Series is manufactured in compliance with the following Directives: **Safety:** 2006/95/EC Low Voltage Directive. **EMC:** 2004/108/EC Electromagnetic Compatibility Directive.

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.