

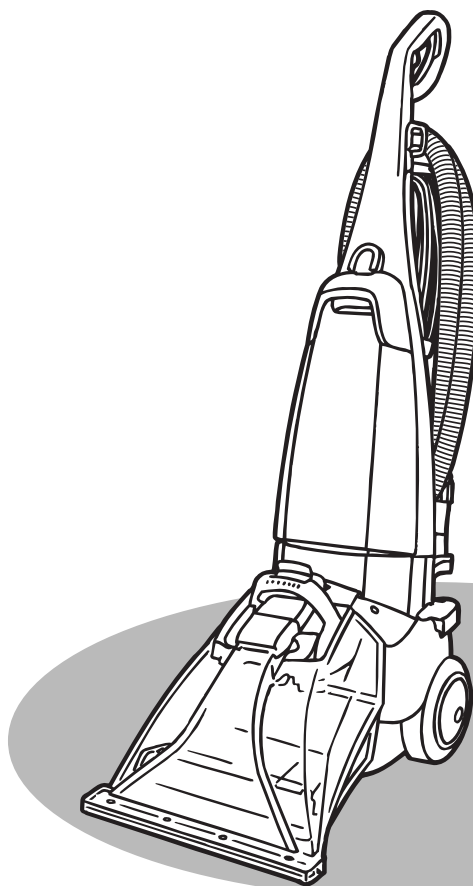


Vax careline  
0870 6061248

# Carpet washer

*Rapide*  
carpet washer **PowerJetExtra**

Vax model number:  
V-028PX



instruction manual

[www.vax.co.uk](http://www.vax.co.uk)

Please read carefully before using this cleaner.  
Always fully extend the mains cable before use.  
Retain for future reference.

# 1. Diagram

V-028PX

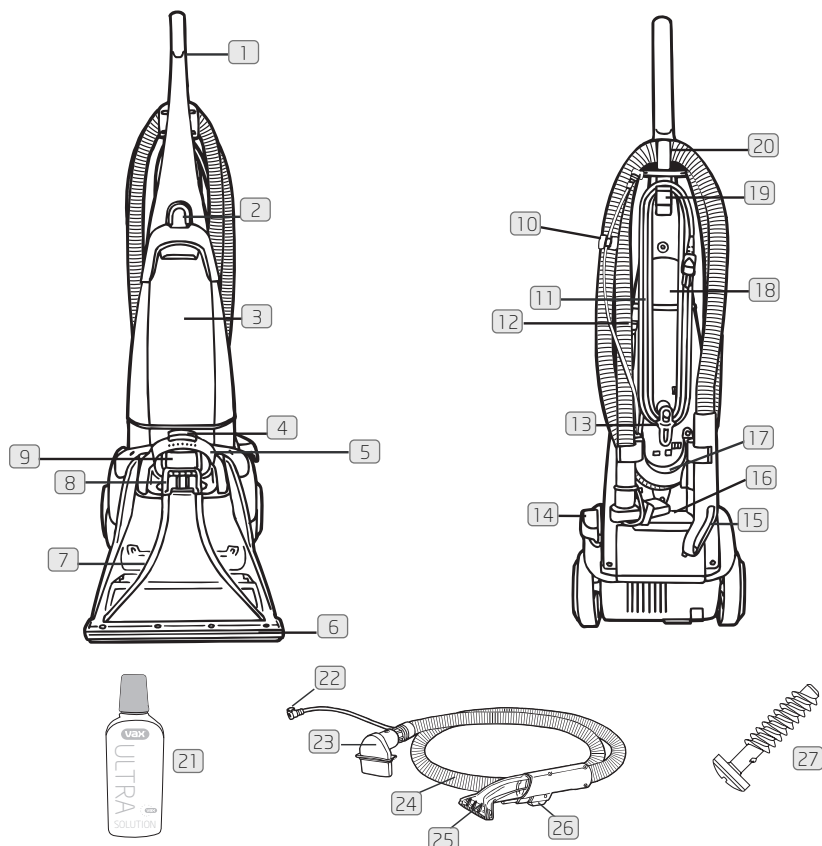


Fig.1/1

- |                           |  |                                  |
|---------------------------|--|----------------------------------|
| 1 Handle                  | 11 Power cord                              | 20 Hose wrap                     |
| 2 Clean water tank latch  | 12 Lower cord clip                         | 21 Vax Ultra Solution            |
| 3 Clean water tank        | 13 Lower cord wrap with quick cord release | 22 Solution tube                 |
| 4 Dirty water tank latch  | 14 Power on/off pedal                      | 23 Upholstery/stair hose adaptor |
| 5 Dirty water tank handle | 15 Solution tube port                      | 24 Upholstery/stair hose         |
| 6 Brushbar                | 16 Handle release pedal                    | 25 Upholstery/stair attachment   |
| 7 Dirty water tank        | 17 Tool caddy                              | 26 Solution spray trigger        |
| 8 Dirty water tank door   | 18 Carry handle                            | 27 8x Screws                     |
| 9 Dirty water tank lid    | 19 Cord wrap                               |                                  |
| 10 Solution tube clip     |  |                                  |

## 2 parts overview

## 2. Safety Information

### FOR HOUSEHOLD USE ONLY.

When using the vacuum cleaner, basic safety precautions should always be observed, including the following:

1. Do not leave the carpet washer unattended when plugged in. Unplug it from socket when not in use.
2. To prevent electric shock do not use outdoors.
3. Not to be used as a toy. Children should be supervised to ensure that they do not play with the appliance.
4. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
5. Use only as described in this manual.
6. Do not use with a damaged cord or plug. If the supply cord and/or plug is damaged, they must be replaced by the manufacturer, a Vax Service Agent or similarly qualified persons in order to avoid hazard.
7. Do not pull or carry by the cord, use the cord as a handle, allow the cord to come into contact with hot or sharp surfaces or close a door on the cord.
8. Do not unplug by pulling on the cord.
9. Do not handle the plug or carpet washer with wet hands.
10. Do not put any objects into openings or operate with openings blocked, keep them free of anything that may reduce airflow.
11. Keep hair, loose clothing, fingers and all parts of the body away from openings and moving parts.
12. Do not use the carpet washer on any glowing, burning or smoking particles.
13. Do not use without the solution tank and dirty water tank in place.
14. Do not use the vacuum without the dust bag in place.
15. Turn off all controls before unplugging.
16. Do not use to pick up flammable or combustible liquids such as petrol, or use in areas where they may be present.
17. Keep the unit on the floor.
18. Do not use an extension cord.
19. Do not attempt to remove blockages with sharp objects as they may cause damage.
20. Store indoors put away after use to prevent tripping accidents.
21. Using improper voltage may result in damage to the motor and possible injury to the user. The correct voltage is listed on the rating label.
22. A hazard may occur if the carpet washer runs over the power supply cord.
23. To prevent dirty water from running into motor, do not hold the appliance upside-down or lay on its side. Use appliance in normal carpet washing position.
24. Use extra care when cleaning on stairs.
25. Do not carry appliance while motor is running.

**NOTE: Carpets should be dry vacuumed thoroughly before washing.**

**NOTE: The unit must be unplugged from the mains socket outlet after use, and before cleaning or maintaining the unit.**



**IMPORTANT: This unit is not intended for commercial use.**

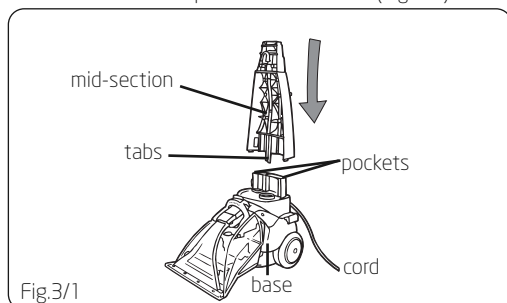
**PLEASE KEEP THESE INSTRUCTIONS FOR FURTHER USE.**

## 3. Assembly

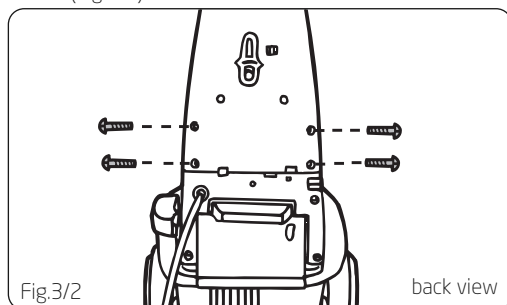
### Putting your cleaner together

Stand base in upright position.

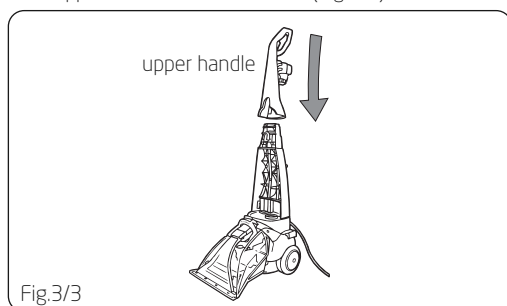
Push mid-section onto base by aligning tabs on inside of mid-section with the pockets on the base (Fig.3/1)



Insert 4 lower handle/tool caddy screws and tighten until secure (Fig.3/2).

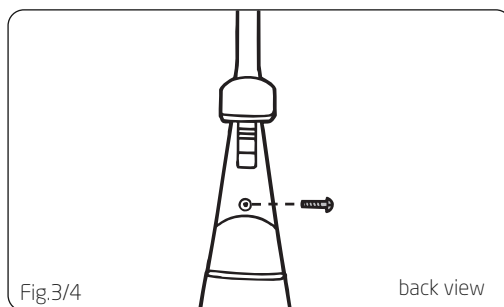


Slide upper handle down onto unit (Fig.3/3).



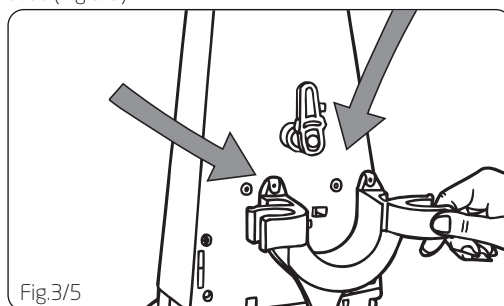
Insert the upper handle screw (as shown) and tighten until secure (Fig.3/4).

**NOTE:** Make sure the power cord is out of the way to avoid pinching.

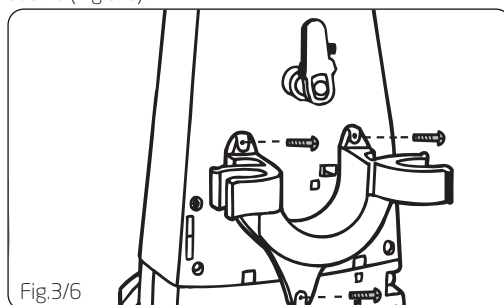


### Caddy Assembly

Align tool caddy with screw holes on mid-section and base (Fig.3/5).

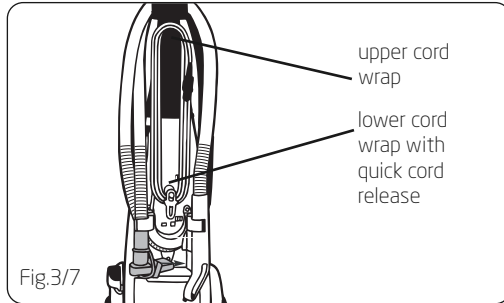


Insert the three (3) tool caddy screws and tighten until secure (Fig.3/6).



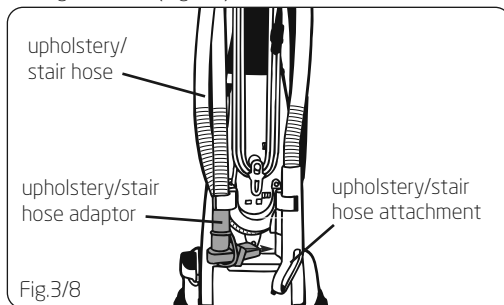
### Cord Storage

Wrap cord around upper and lower cord wraps (Fig.3/7).  
Clip plug to cord to secure for storage.

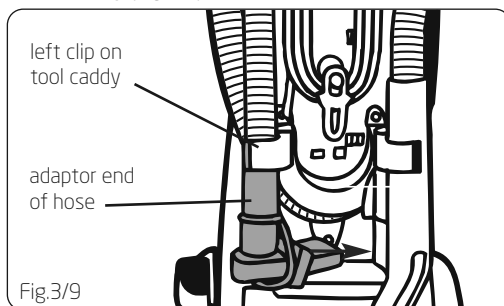


### Tool Storage

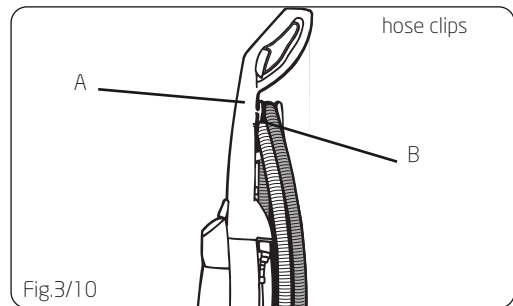
Place Upholstery/Stair hose adaptor, Upholstery/Stair hose, and the Upholstery/Stair attachment into their storing locations (Fig.3/8).



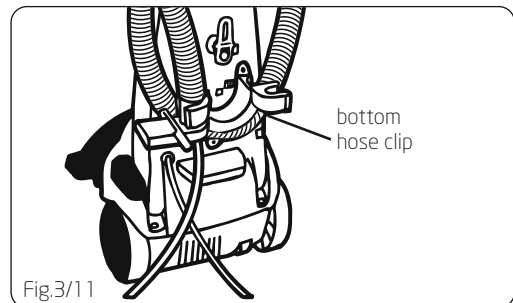
Slide the adaptor end of hose into the left clip on tool caddy (Fig.3/9).



Run hose from the tool caddy to the upper hose wrap and press into hose clip A (Fig.3/10).

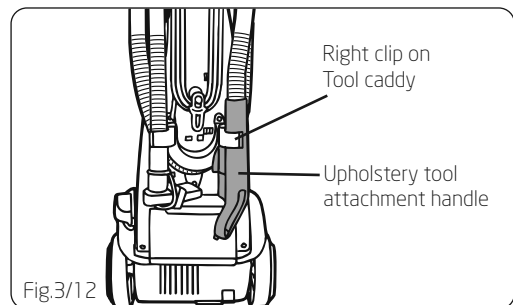


Continue wrapping hose clockwise, aligning hose into groove on the bottom hose clip (Fig.3/11).



Wrap hose back to the upper hose wrap and press into hose clip B (Fig.3/10).

Slide upholstery tool attachment handle into the right clip of the tool caddy (Fig.3/12).



## 4. Operation

### Preparing the Carpet

**! IMPORTANT:** Do not use the carpet washer as a dry vacuum.

1. Vacuum carpet thoroughly. Use a vacuum cleaner with a revolving brushbar for best results.
2. Remove as much furniture from the room as possible. If unable to remove the furniture, place plastic or foil under and around the legs until the carpet has dried completely.

#### Helpful hints for cleaning carpet:

1. Only use Vax Ultra Slolution with this carpet washer.
2. Do not oversaturate carpet with cleaning solution while using the carpet washer.
3. For heavily soiled areas, additional applications may be necessary.
4. Allow plenty of time to dry carpet thoroughly.
5. Wipe cleaning solution from woodwork and wood to prevent any damage.
6. Try not to walk on carpet until it is completely dry.
7. After carpet is thoroughly dry, vacuum the carpet using a vacuum cleaner with a revolving brushbar.
8. Before cleaning, determine where to start and end, making sure not to walk over previously cleaned areas.

#### Check for colour fastness:

Before cleaning carpet, test for colour fastness. Dampen a white cloth with solution. Test a small area in an inconspicuous area. Gently rub the cloth over the area. Check each colour for colour bleeding. If the cloth remains clean, it should be safe to clean the carpet.

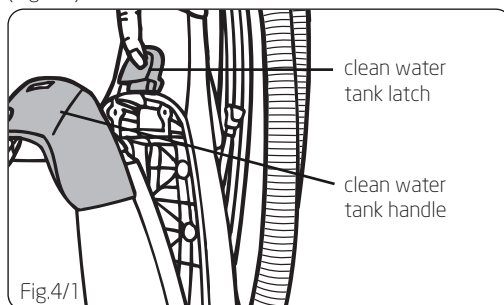
#### After cleaning:

- Allow carpet to dry completely. Try not to walk on the carpet until it is dry.
- If it is necessary to walk on the carpet, place white towels on the areas to be walked on.
- If the carpet is not dry and the furniture must be placed back in the room, use plastic or foil under the furniture to prevent staining the carpet.
- Thoroughly clean the dirty water tank with warm (max 40°C) tap water.

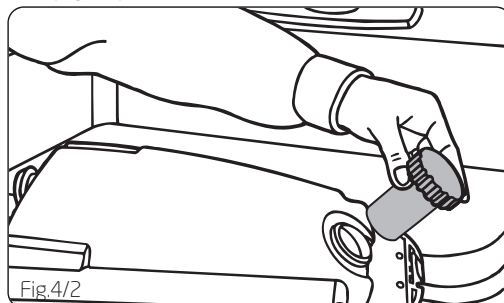
### How to Operate

Grasp clean water tank under handle while pressing clean water tank latch.

Tilt clean water tank away from cleaner and remove (Fig.4/1).



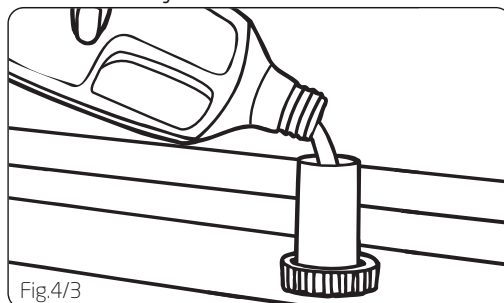
Unscrew measuring cap from back side of clean water tank (Fig.4/2).



Fill measuring cap with solution (approximately 5 capfuls). Pour into clean water tank (Fig.4/3).

**NOTE:** Use only Vax Ultra solution. Using other cleaning solutions may cause excess foaming.

Excessive foam will cause the float to shut off the carpet washer prematurely. Using other solutions will void the warranty.



### Carpet Cleaning

Fill remainder of clean water tank with warm (max 50°C) tap water. Replace cap (Fig.4/4).

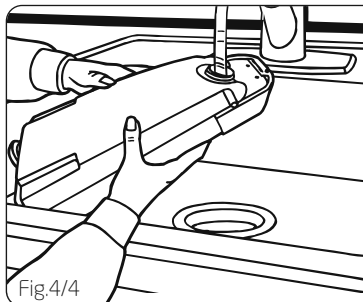


Fig.4/4

Place bottom of clean water tank into carpet washer and rotate top into position until the clean water tank.

Latch snaps into place (Fig.4/5).

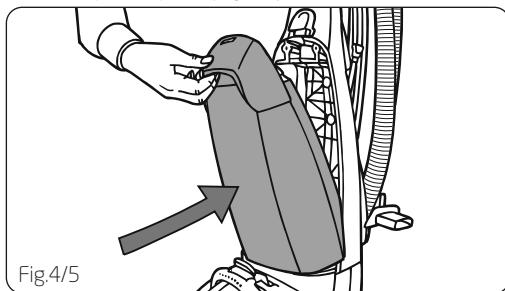


Fig.4/5

Plug cord into electrical socket.

Step on the power on/off pedal to turn cleaner on (Fig.4/6).

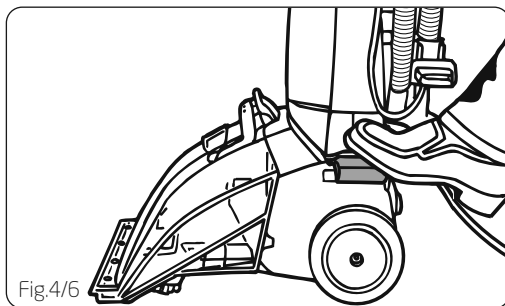


Fig.4/6

**NOTE:** Never leave unit unattended with power on. Turn off when emptying and filling tanks.

**Do not oversaturate the carpet.**

Step onto handle release pedal to put into cleaning position (Fig.4/7).

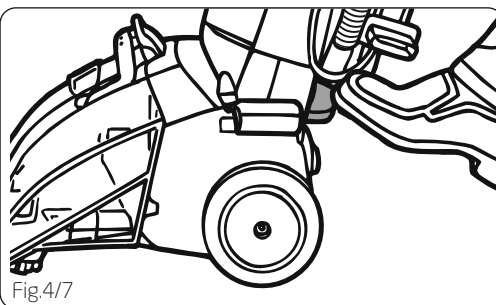


Fig.4/7

Whilst depressing solution spray trigger, push carpet washer in a forwards motion. Release trigger and pull unit backwards in same path to remove dirty water and solution from the carpet.

(For heavily soiled areas, repeat if necessary) (Fig.4/8).

**! IMPORTANT:** For best cleaning results use a steady, moderate, forward and backward motion.

**! IMPORTANT:** If the sound of the motor changes to a high pitch, this indicates the dirty water tank is full and must be emptied.

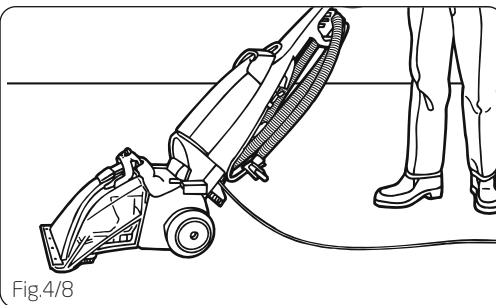


Fig.4/8

### cleaning upholstery and stairs

Put carpet washer in its upright position, then turn off (Fig.4/9).

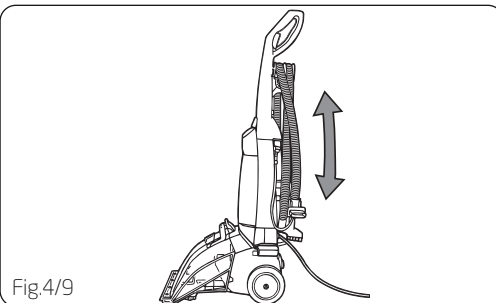


Fig.4/9

Remove the dirty water tank door from the top of the dirty water tank (Fig.4/10).

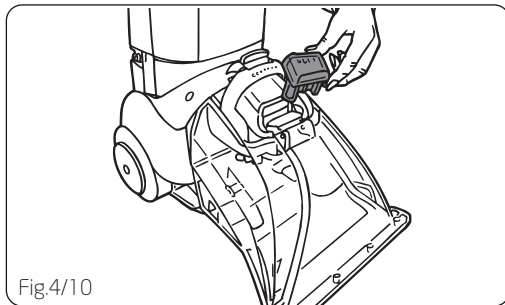


Fig.4/10

Insert the up-holstery/stair hose adaptor into the opening on top of the dirty water tank (Fig.4/11).

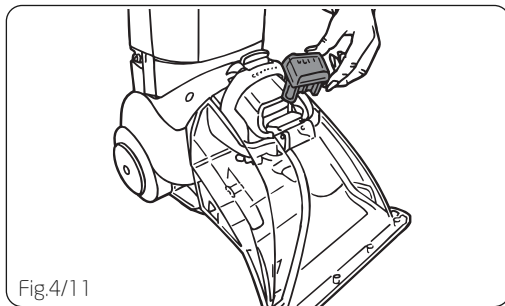


Fig.4/11

Connect the hose solution tube into the fitting on the lower left side of handle facing carpet washer (Fig.4/12).

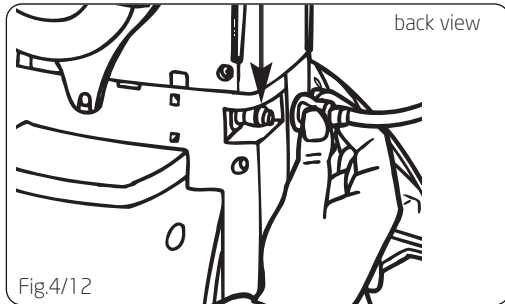


Fig.4/12

#### Upholstery / stair attachment

Step on power on/off pedal to turn cleaner on.

While depressing solution spray trigger, pull attachment in backward motion.

Release trigger and push attachment forward in the same path to remove dirty water and solution from upholstery. (For heavily soiled areas, repeat if necessary.) (Fig.4/13).

**NOTE:** Do not oversaturate the upholstery.

**! IMPORTANT:** For best cleaning results use steady, moderate, forward and backward motion. Make sure upholstery is dry before use.

**NOTE:** If the dirty water tank door is not replaced, there will be no suction through the nozzle and the unit will not operate properly.

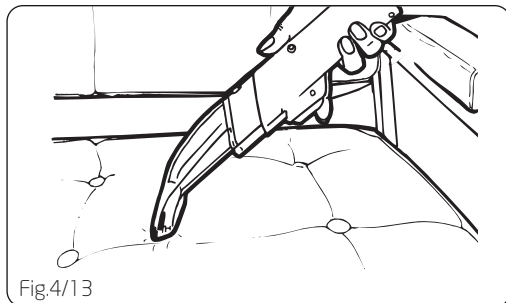


Fig.4/13

#### Emptying and cleaning the dirty water tank and filter

The carpet washer is equipped with a shut off valve within the dirty water tank. When the dirty water tank becomes full, the float will rise, shutting off the air flow through the nozzle.

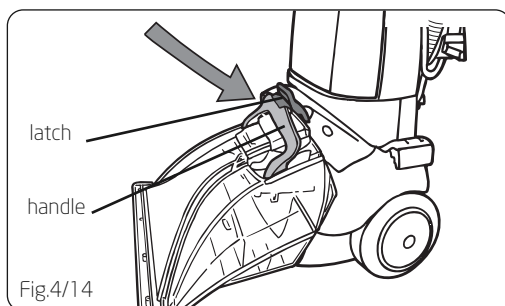
**NOTE:** The float in the carpet washer will shut off the suction when the dirty water tank is full. For best results, use smooth, steady motion keeping the nozzle flat against the carpet. Tipping the carpet washer and breaking the seal of the nozzle and carpet will cause the float to rise and shut off the suction. Once the float is activated, empty the dirty water tank. If the dirty water tank does not appear full, press the Power on/off pedal and wait for the float to settle and reset. If the float repeatedly shuts off the suction, empty the dirty water tank. For best results, use only Vax Ultra solution. Other solutions may generate excessive foam which will cause the float to rise prematurely and shut off the suction. Use 5 (five) capfuls of Vax ultra per fill up of the clean water tank. A higher concentration of carpet cleaner may cause excessive foaming.

**NOTE:** There will be a noticeable change in the pitch of the cleaner. This indicates a need to empty the dirty water tank.

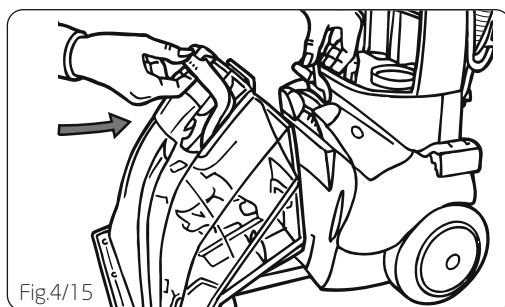
**! WARNING:** To reduce the risk of injury from moving parts - unplug before emptying the dirty water tank.

Grasp top of dirty water tank handle and push latch to release (Fig.4/14).

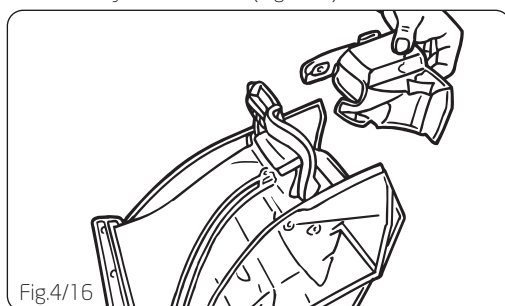




Grasp handle and pull tank out of base (Fig.4/15).

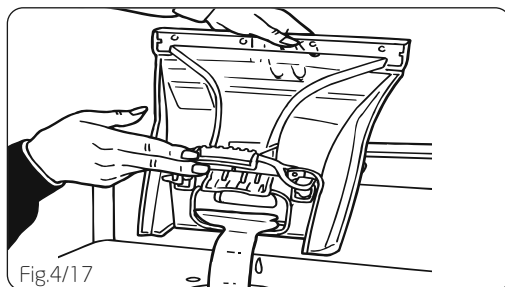


Remove dirty water tank lid (Fig.4/16).

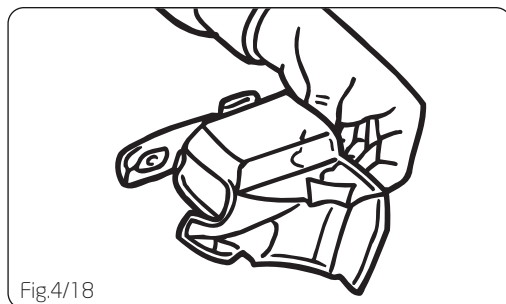


To empty dirty water tank, grasp handle with one hand and nozzle with the other and empty into sink.

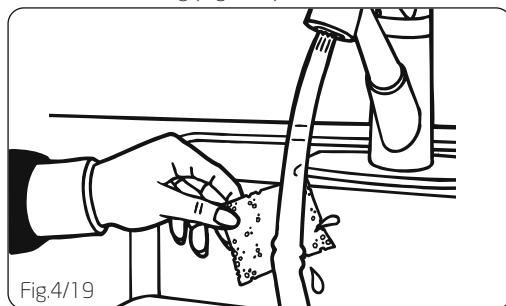
To clean, rinse tank thoroughly with clean water and let dry (Fig.4/17).



Remove filter from rear of dirty water tank lid (Fig.4/18)



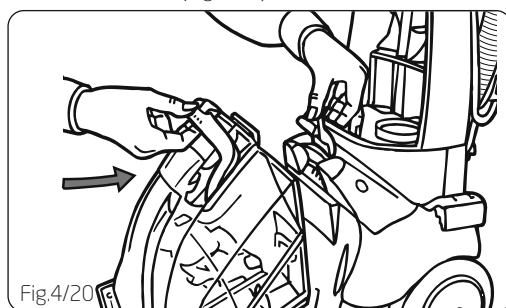
Rinse dirty water tank and filter with warm tap water. Wipe and let dry thoroughly before storing to prevent mildew from forming (Fig.4/19).



**NOTE:** Do not use any chemicals when cleaning.

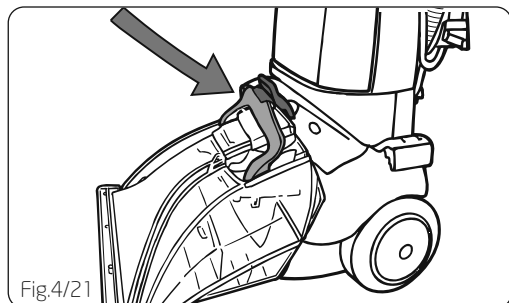
**Replacing dirty water tank in base of carpet washer**

While making sure the front of the dirty water tank is resting on the base, place the rear of the tank into the base of the cleaner (Fig.4/20).



Push handle down until it latches (Fig.4/21).

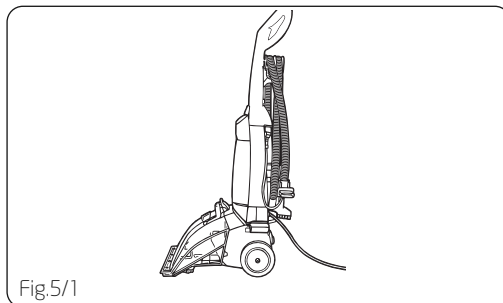
**NOTE:** Do not store cleaner with solution in reservoir or dirty water in dirty water tank. Mineral deposits and mildew can form which will affect the performance of the carpet washer.



## 5. Maintenance

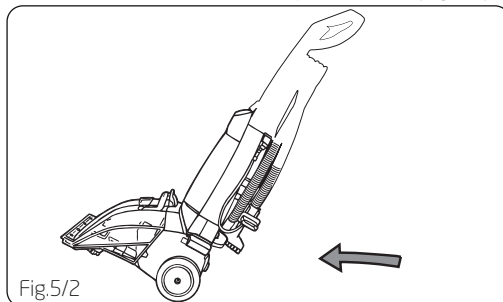
### Transporting & storing carpet washer

Put handle in upright locked position (Fig.5/1).



Turn unit off. Store cord and above floor cleaning attachments if used.

Tilt unit back on rear wheels and push forward (Fig.5/2).



**NOTE:** The unit can also be transported between rooms or floors using the carry handle.

Before storing carpet washer:

1. Empty and rinse clean water tank and dirty water tank.
2. Replace empty clean water tank and dirty water tank.
3. Ensure that brushes and underside of unit are fully dry prior to storing on a carpeted or wood surface.

**NOTE:** Do not store unit with a full clean water tank or dirty water tank.

**! IMPORTANT:** Do not transport the carpet washer with either the clean water tank or dirty water tank full.

## 6. Troubleshooting



**WARNING:** To reduce the risk of personal injury, unplug the vacuum cleaner before performing maintenance or troubleshooting checks.

### **PROBLEM: The cleaner won't run.**

**Cause:** Not properly plugged into electrical outlet.

**Solution:** Plug in firmly.

**Cause:** No electricity in electrical outlet.

**Solution:** Check fuse or breaker.

**Cause:** ON/off switch not turned on.

**Solution:** Push on/off switch to 'on'.

**Cause:** Blown fuse/tripped breaker.

**Solution:** Reset circuit breaker or replace fuse.

### **PROBLEM: Cleaner won't pick up/loss of suction.**

**Cause:** Dirty water tank is full.

**Solution:** Switch off and unplug cleaner. Empty dirty water tank as shown in Section 4.

**Cause:** Dirty water tank not installed correctly.

**Solution:** Refer to page 9 for fitting information.

**Cause:** Obstruction in hose/nozzle.

**Solution:** Remove hose and clear obstruction.

**Cause:** Broken or worn belt.

**Solution:** Replace the belt. See page 10.

**Cause:** Brushbar is worn.

**Solution:** Replace the brush bar. See page 10.

### **PROBLEM: Liquid escaping from the carpet washer.**

**Cause:** Dirty water tank is full.

**Solution:** Switch off and unplug cleaner. Empty dirty water tank as shown in Section 4.

**Cause:** Dirty water tank not installed correctly.

**Solution:** Refer to page 9 for fitting information.

**Cause:** Solution tank not installed correctly.

**Solution:** Make sure the tank is securely locked in place.

### **PROBLEM: Clean solution won't dispense.**

**Cause:** Solution tank not installed correctly.

**Solution:** Make sure the tank is securely locked in place.

**Cause:** Solution tank empty.

**Solution:** Refill tank. Refer to page 6 for instructions.

## 7. UK Service & Help

### **Vax Care 0870 6061248**

Monday-Friday 8.00am to 6.00pm

Saturday-Sunday 9.00am to 5.00pm

An answerphone is available outside of these hours. Any queries or concerns about using the Vax, call the Vax Careline. Calls are charged at the UK national rate.

Please make a note of the serial number and model number of the carpet cleaner before calling. There are over 400 approved Vax Service Agents in the UK. For the nearest Service Agent, please call the Vax Careline.

[www.vax.co.uk](http://www.vax.co.uk)

## 8. Technical Specification

Voltage: 220-240V ~50Hz

Wattage: 900W

Capacity: Clean water tank - 4 litres  
Dirty water tank - 2.3 litres

Cord length: 7.5 metres

Weight: 8.9kg

Subject to technical change without notice.





### EEC STATEMENT OF COMPLIANCE

Manufacturer/EEC importer: Vax Limited, hereby on our own responsibility, declare that the Vax V-028PX is manufactured in compliance with the following Directives:

**Safety:** 2006/95/EC Low Voltage Directive

**EMC:** 2004/108/EC Electromagnetic Compatibility Directive



Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

Vax Ltd., Kingswood Road, Hampton Lovett, Droitwich, Worcestershire, WR9 0QH, UK  
email: [info@vax.co.uk](mailto:info@vax.co.uk) - website: [www.vax.co.uk](http://www.vax.co.uk)