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**Vax Careline:**  
**0870 6061248**

*Rapide*

carpet washer **PowerJet**

UPRIGHT CARPET WASHER

Vax Model Number: V-028M

*Rapide*

carpet washer **PowerJetPro**

UPRIGHT CARPET WASHER

Vax Model Number: V-028

*Rapide*

carpet washer **PowerJetProPT**

UPRIGHT CARPET WASHER

Vax Model Number: V-028PT

*Rapide*

carpet washer **PowerJet**  
Pre-Treatment

UPRIGHT CARPET WASHER

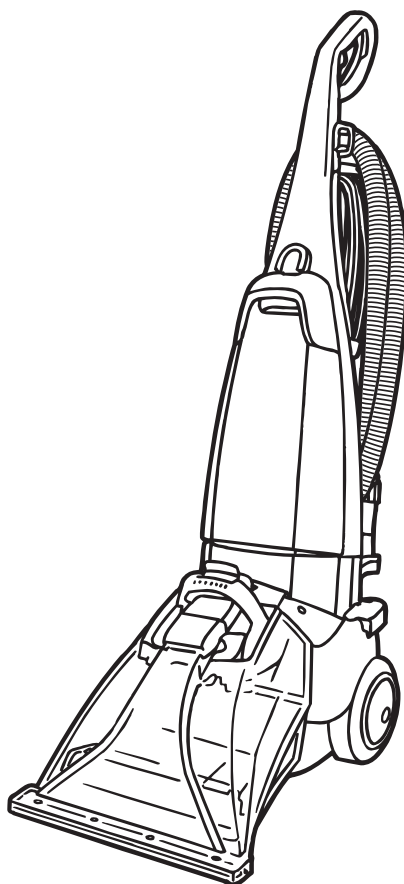
Vax Model Number: V-028MPT

*Rapide*

carpet washer **PowerJetPet**

UPRIGHT CARPET WASHER

Vax Model Number: V-028PET



Please read carefully before using the carpet washer. Always fully extend the mains cable before use.

**Instruction Manual**

# 1. Diagram

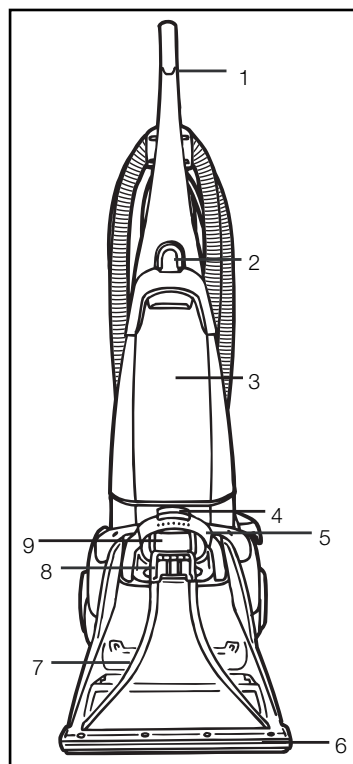


Fig.1/1

1. Handle
2. Clean water tank latch
3. Clean water tank
4. Dirty water tank latch
5. Dirty water tank handle
6. Brushbar
7. Dirty water tank
8. Dirty water tank door
9. Dirty water tank lid
10. Solution tube clip
11. Power cord
12. Lower cord clip
13. Lower cord wrap with quick cord release
14. Power on/off pedal
15. Solution tube port
16. Handle release pedal
17. Tool caddy
18. Carry handle
19. Cord wrap
20. Vax 750ml AAA Carpet Cleaner
21. Pre-treatment solution (Model: V-028MPT/V-028PT only)

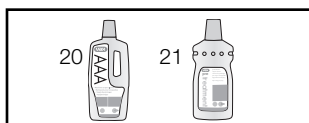


Fig.1/2

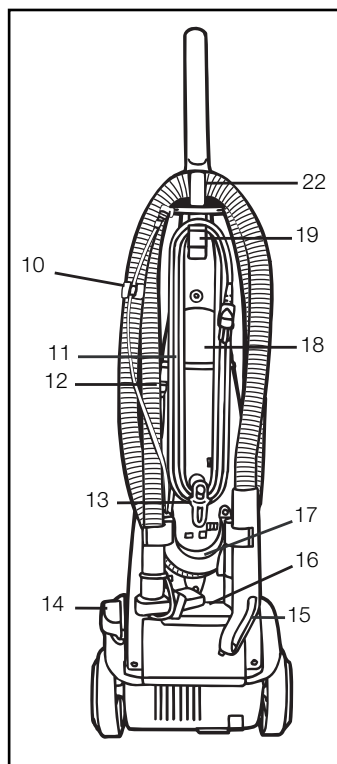


Fig.1/3

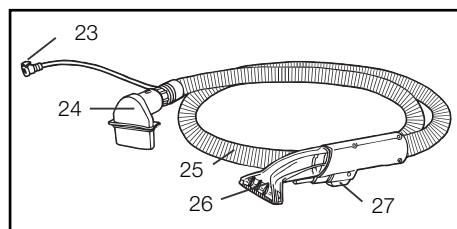


Fig.1/4

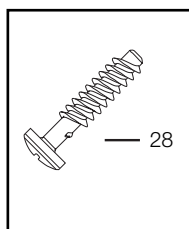


Fig.1/5

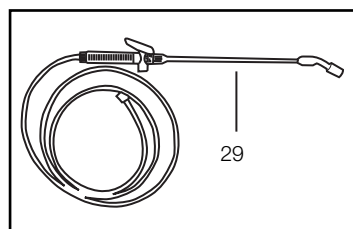


Fig.1/6

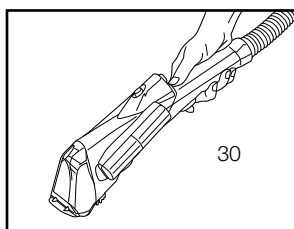


Fig.1/7

## Attachments

(Model: V-028/V-028MPT/V-028PT/V-028PET only)

22. Hose wrap
23. Solution tube
24. Upholstery/stair hose adaptor
25. Upholstery/stair hose
26. Upholstery/stair attachment
27. Solution spray trigger
28. 8x Screws  
(Model: V-028/V-028PT/V-028PET only)
- 5x Screws  
(Model: V-028M/V-028MPT only)
29. Pre-treatment wand  
(Model: V-028MPT/V-028PT only)
30. Powered wash brush  
(Model: V-028PET only)

## 2. Safety Information

FOR HOUSEHOLD USE ONLY.

When using the carpet washer, basic safety precautions should always be observed, including the following.

1. Do not leave the carpet washer unattended when plugged in. Unplug it from socket when not in use.
2. To prevent electric shock do not use outdoors.
3. Not to be used as a toy. Close supervision is necessary when used by or near children or the infirm.
4. Use only as described in this manual.
5. Do not use with a damaged cord or plug. If the supply cord and/or plug is damaged, they must be replaced by the manufacturer, a Vax Service Agent or similarly qualified persons in order to avoid hazard.
6. Do not pull or carry by the cord, use the cord as a handle, allow the cord to come into contact with hot or sharp surfaces or close a door on the cord.
7. Do not unplug by pulling on the cord.
8. Do not handle the plug or carpet washer with wet hands.
9. Do not put any objects into openings or operate with openings blocked, keep them free of anything that may reduce airflow.
10. Keep hair, loose clothing fingers and all parts of the body away from openings and moving parts.
11. Do not use the carpet washer on any glowing, burning or smoking particles.
12. Do not use without the solution tank and dirty water tank in place.
13. Turn off all controls before unplugging.
14. Do not use to pick up flammable or combustible liquids such as petrol, or use in areas where they may be present.
15. Keep the carpet washer on the floor.
16. Do not use an extension cord.
17. Do not attempt to remove blockages with sharp objects as they may cause damage.
18. Store indoors put away after use to prevent tripping accidents.
19. Using improper voltage may result in damage to the motor and possible injury to the user. The correct voltage is listed on the rating label.
20. A hazard may occur if the carpet washer runs over the power supply cord.

**NOTE:** Carpets should be dry vacuumed thoroughly before washing.

**NOTE:** If the supply cord is damaged, it must be replaced by the manufacturer, a Vax service agent or similarly qualified persons in order to avoid hazard.

**NOTE:** The carpet washer must be unplugged from the mains socket outlet after use, and before cleaning or maintaining the carpet washer.

**IMPORTANT:** This carpet washer is not intended for commercial use.

## 3. Use & Function

### Assembling the carpet washer

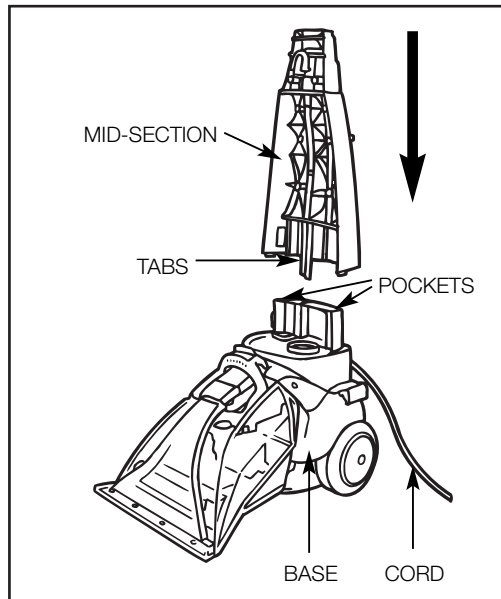


Fig.3/1

**Fig.3/1:** Stand base in upright position. Push mid-section onto base by aligning tabs on inside of mid-section with the pockets on the base as shown in Fig.3/1.

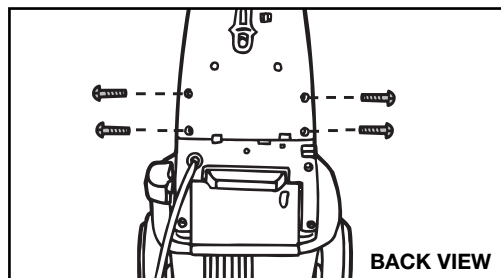


Fig.3/2

**Fig.3/2:** Insert 4 lower handle/tool caddy screws (as shown) and tighten until secure.

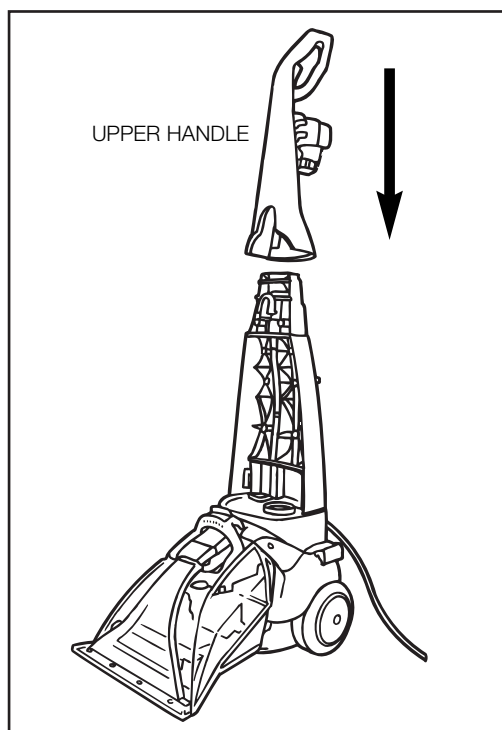


Fig.3/3

**Fig.3/3:** Slide upper handle down onto unit.

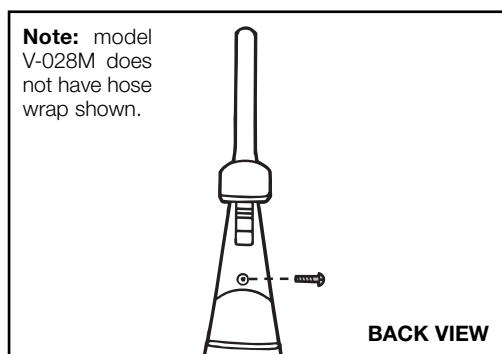


Fig.3/4

**Fig.3/4:** Insert the upper handle screw (as shown) and tighten until secure.

**NOTE:** Make sure the power cord is out of the way to avoid pinching.

## Caddy Assembly

(Model: V-028/V-028PT/V-028PET only)

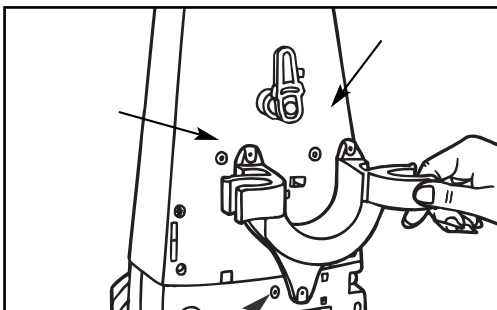


Fig.3/5

Align tool caddy with screw holes on mid-section and base.

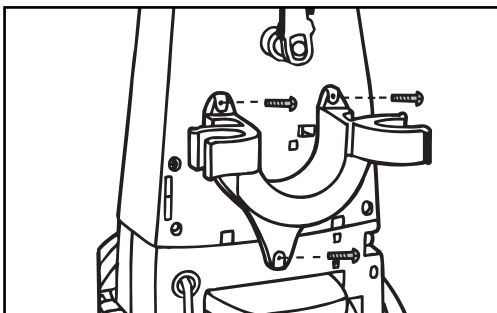


Fig.3/6

Insert the three (3) tool caddy screws (as shown) and tighten until secure.

## Cord Storage

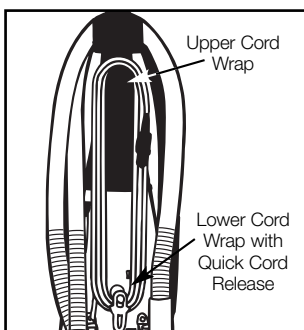


Fig.3/7

Wrap cord around upper and lower cord wraps as shown in Fig.3/7. Clip plug to cord to secure for storage.

## Tool Storage

(Model: V-028/V-028PT/V-028PET only)

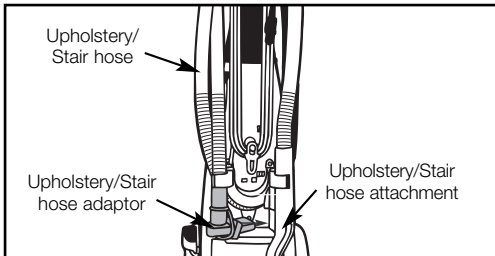


Fig.3/8

Place Upholstery/Stair hose adaptor, Upholstery/Stair hose, and the Upholstery/Stair attachment into their storing locations.

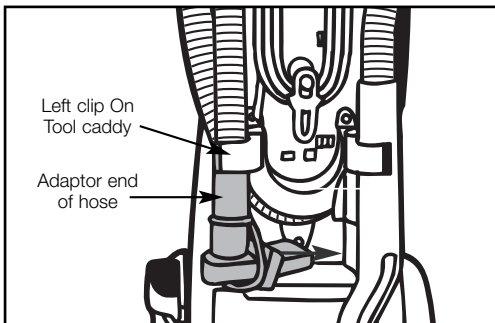


Fig.3/9

Slide the adaptor end of hose into the left clip on tool caddy.

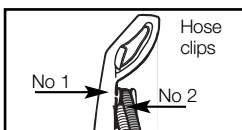


Fig.3/10

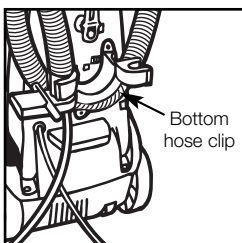


Fig.3/11

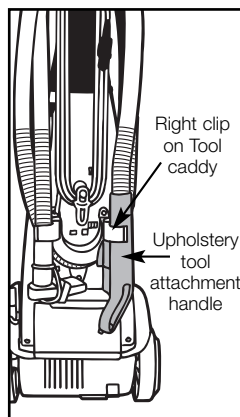


Fig.3/12

Run hose from the tool caddy to the upper hose wrap and press into hose clip No.1 (Fig.3/10). Continue wrapping hose clockwise, aligning hose into groove on the bottom hose clip (Fig.3/11). Wrap hose back to the upper hose wrap and press into hose clip No.2 (Fig.3/10). Slide upholstery tool attachment handle into the right clip of the tool caddy (Fig.3/12).

## 4. Preparing the Carpet

**IMPORTANT:** DO NOT USE THE CARPET WASHER AS A DRY VACUUM.

1. Vacuum carpet thoroughly. Use a vacuum cleaner with a revolving brushbar for best results.
2. Remove as much furniture from the room as possible. If unable to remove the furniture, place plastic or foil under and around the legs until the carpet has dried completely.

### HELPFUL HINTS FOR CLEANING CARPET:

1. Only use Vax AAA Carpet Cleaner with this carpet washer.
2. Do not oversaturate carpet with cleaning solution while using the carpet washer.
3. For heavily soiled areas, additional applications may be necessary.
4. Allow plenty of time to dry carpet thoroughly.
5. Wipe cleaning solution from woodwork and wood to prevent any damage.
6. Try not to walk on carpet until it is completely dry.
7. After carpet is thoroughly dry, vacuum the carpet using a vacuum cleaner with a revolving brushbar.
8. Before cleaning, determine where to start and end, making sure not to walk over previously cleaned areas.

### CHECK FOR COLOUR FASTNESS:

Before cleaning carpet, test for colour fastness. Dampen a white cloth with solution. Test a small area in a closet. Gently rub the cloth over the area. Check each colour for colour bleeding. If the cloth remains clean, it should be safe to clean the carpet.

### AFTER CLEANING:

- ¥ Allow carpet to dry completely. Try not to walk on the carpet until it is dry.
- ¥ If it is necessary to walk on the carpet, place white towels on the areas to be walked on.
- ¥ If the carpet is not dry and the furniture must be placed back in the room, use plastic or foil under the furniture to prevent staining the carpet.
- ¥ Thoroughly clean the dirty water tank with warm (max 40°C) tap water.

## Pre-treating your Carpet

## 5. Pre-treating your Carpet

(Model: V-028MPT/V-028PT only)

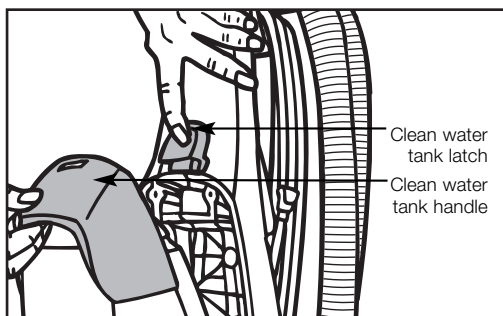


Fig.5/1

Grasp the clean water tank under the handle while pressing the clean water tank latch. Tilt the clean water tank away from the carpet washer and remove.

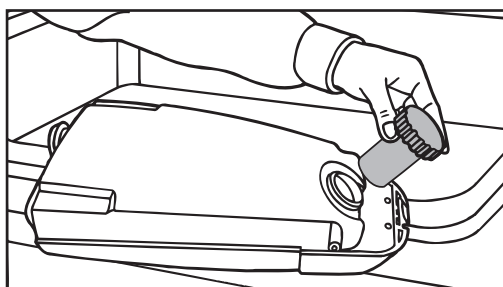


Fig.5/2

Unscrew the measuring cap from the back of the clean water tank.

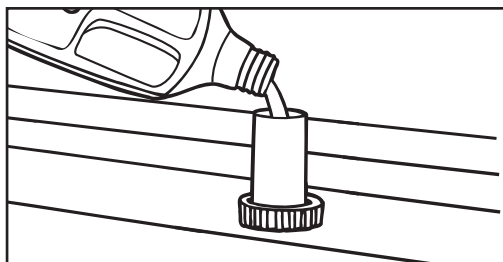


Fig.5/3

Fill the measuring cap with the pre-treatment solution (approximately 3 capfuls per litre of clean water). Pour into the clean water tank.

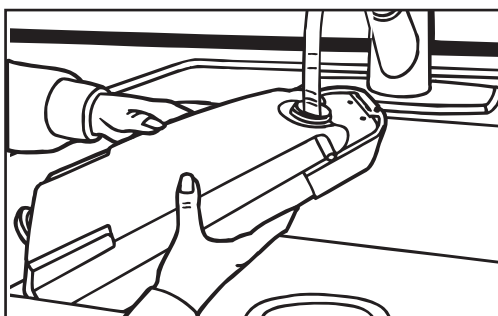


Fig.5/4

Fill the remainder of the clean water tank with warm (max 40°C) tap water. Replace the cap.

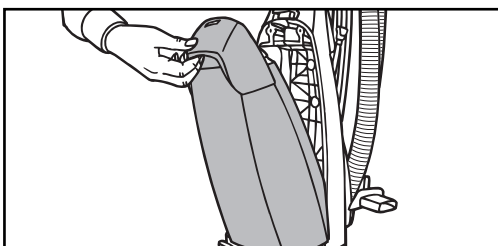


Fig.5/5

Place the bottom of the clean water tank into the carpet washer and rotate top into position until the clean water tank latch snaps into place.

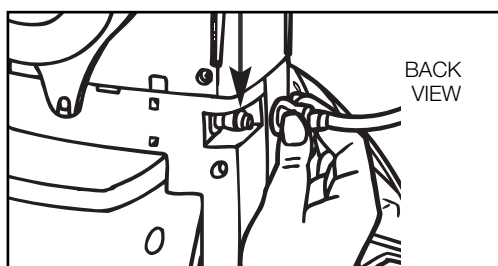


Fig.5/6

Attach the pre-treatment wand to the water supply port and press firmly until it locks into place.

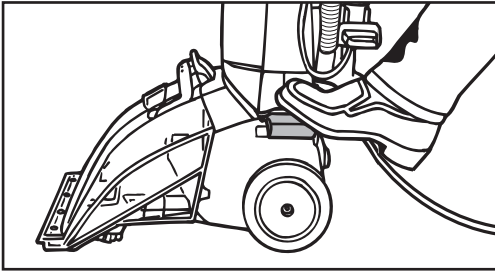


Fig.5/7

To pre-treat your carpet, step on the power on/off pedal to turn the cleaner on.

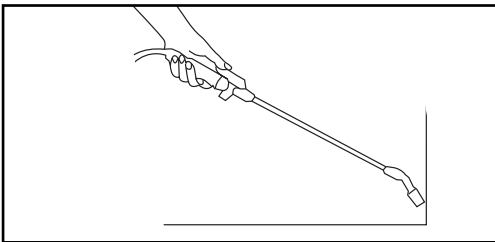


Fig.5/8

Using the wand and the trigger, apply the pre-treatment solution to your carpets. Turning the spray nozzle clockwise or anti-clockwise will alter the spray pattern.

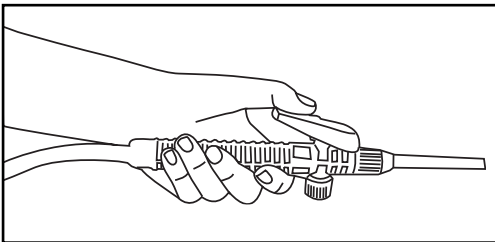


Fig.5/9

Releasing the trigger will stop the solution flow. The treated areas should be left for 10 to 15 minutes. For heavy stains, mild agitation may be used.

**Note:** Do not over wet carpets.

**Note:** Once your carpets have been pre-treated, rinse the clean water tank and clean your carpets with Vax AAA Carpet Cleaner as directed.

## 6. How to Operate

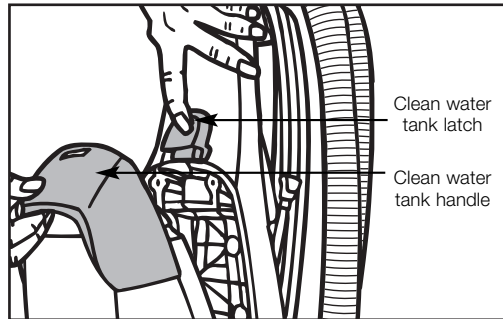


Fig.6/1

Grasp clean water tank under handle while pressing clean water tank latch. Tilt clean water tank away from cleaner and remove.

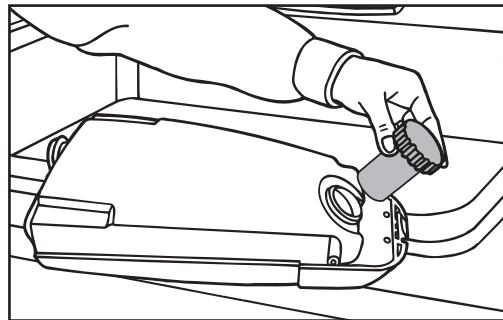


Fig.6/2

Unscrew measuring cap from back side of clean water tank.

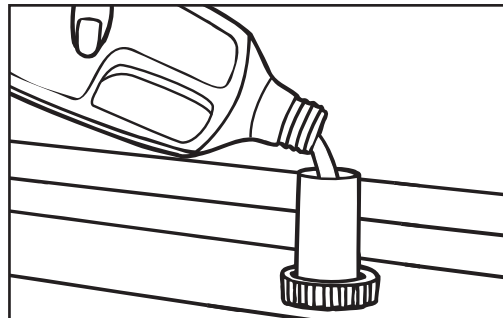


Fig.6/3

## How to Operate/Carpet Cleaning

Fill measuring cap with solution (approximately 4 capfuls). Pour into clean water tank.

**NOTE:** Use only Vax AAA Carpet Cleaner solution. Using other cleaning solutions may cause excess foaming. Excessive foam will cause the float to shut off the carpet washer prematurely. Using other solutions will void the warranty.

## 7. Carpet Cleaning

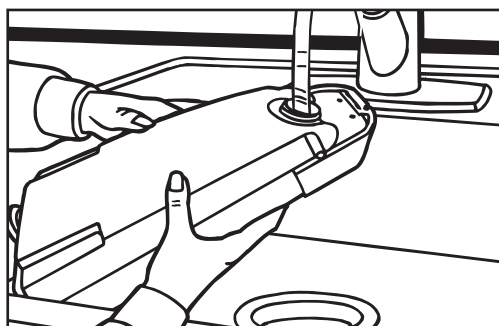


Fig.7/1

Fill remainder of clean water tank with warm (max 40...C) tap water. Replace cap.

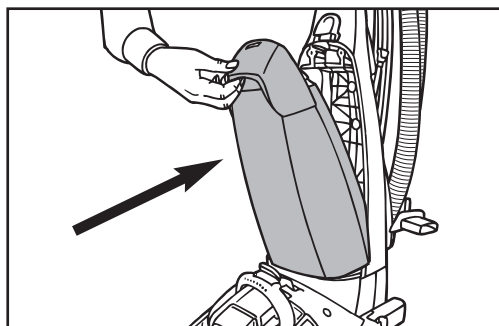


Fig.7/2

Place bottom of clean water tank into carpet washer and rotate top into position until the clean water tank Latch snaps into place.

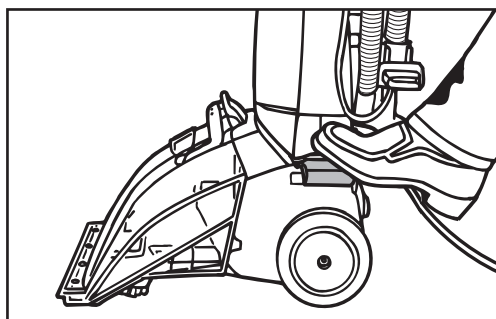


Fig.7/3

Plug cord into electrical socket. Step on the power on/off pedal to turn cleaner on.

**NOTE:** Never leave unit unattended with power on. Turn off when emptying and filling tanks. Do not oversaturate the carpet.

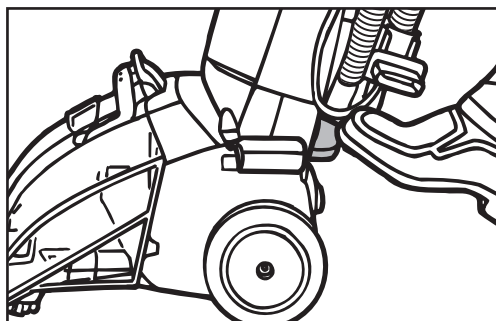


Fig.7/4

Step onto handle release pedal to put into cleaning position.

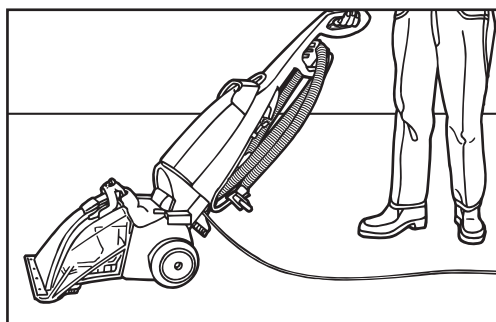


Fig.7/5

While depressing solution spray trigger, pull carpet washer in backward motion. Release trigger and push unit forward in same path to remove dirty water and solution from carpet. (For heavily soiled areas, repeat if necessary).



**IMPORTANT:** For best cleaning results use a steady, moderate, forward and backward motion.

**IMPORTANT:** If the sound of the motor changes to a high pitch, this indicates the dirty water tank is full and must be emptied.

## 8. Accessories

(Model: V-028/V-028PT/V-028PET only)

### For cleaning upholstery and stairs

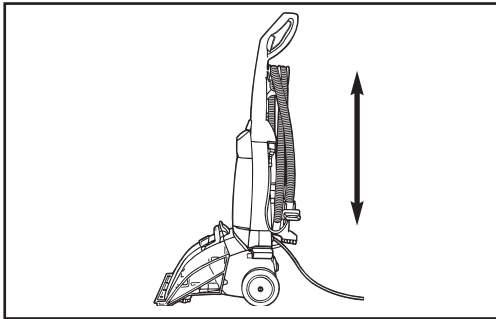


Fig.8/1

Put carpet washer in its upright position, then turn off.

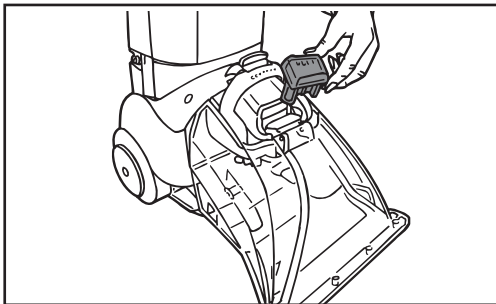
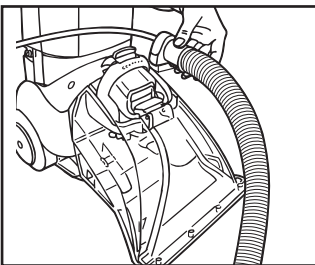


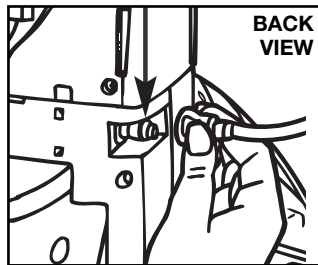
Fig.8/2

Remove the dirty water tank door from the top of the dirty water tank.



Insert the upholstery/stair hose adaptor into the opening on top of the dirty water tank.

Fig.8/3



Connect the hose solution tube into the fitting on the lower left side of handle facing carpet washer.

Fig.8/4

### Upholstery / stair attachment

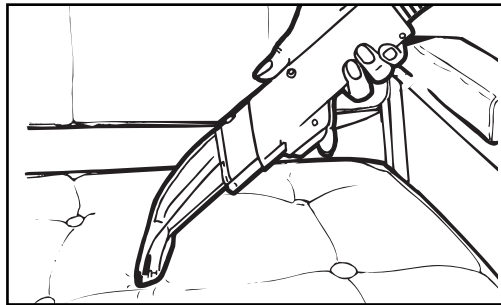


Fig.8/5

Step on power on/off pedal to turn cleaner on. While depressing solution spray trigger, pull attachment in backward motion. Release trigger and push attachment forward in the same path to remove dirty water and solution from upholstery. (For heavily soiled areas, repeat if necessary.)

**NOTE:** Do not oversaturate the upholstery.

**IMPORTANT:** For best cleaning results use steady, moderate, forward and backward motion. Make sure upholstery is dry before use.

**NOTE:** If the dirty water tank door is not replaced, there will be no suction through the nozzle and the unit will not operate properly.

### Power Wash Brush usage

(Model: V-028PET only)

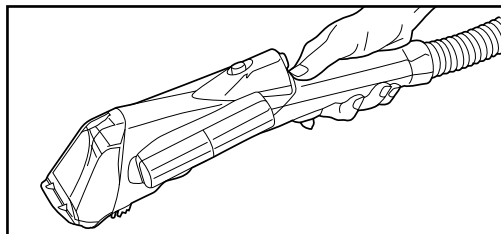


Fig.8/6

Step on power on/off pedal to turn cleaner on. Press the button at the back of the Power Wash Brush to start the release of the water and the rotation of the brushes. Hold the tool over the desired area and move in slow circular motions.

**NOTE:** Although the tool is continually extracting water from the carpet while switched on, positioning the front nozzle directly onto the area will allow better recovery and aid drying.

**IMPORTANT:** For first use, there may be a 10-15 second delay between depressing the trigger/button and water being released from the attachments. This is normal and is not a fault.

## 9. Filters

### Emptying and cleaning the dirty water tank and filter

The carpet washer is equipped with a shut off valve within the dirty water tank. When the dirty water tank becomes full, the float will rise, shutting off the air flow through the nozzle.

**NOTE:** The float in the carpet washer will shut off the suction when the dirty water tank is full. For best results, use smooth, steady motion keeping the nozzle flat against the carpet. Tipping the carpet washer and breaking the seal of the nozzle and carpet will cause the float to rise and shut off the suction. Once the float is activated, empty the dirty water tank. If the dirty water tank does not appear full, press the Power on/off pedal and wait for the float to settle and reset. If the float repeatedly shuts off the suction, empty the dirty water tank. For best results, use only Vax AAA Carpet Cleaner. Other solutions may generate excessive foam which will cause the float to rise prematurely and shut off the suction. Use 4 (four) capfuls of Vax AAA Carpet Cleaner per fill up of the clean water tank. A higher concentration of carpet cleaner may cause excessive foaming.

**NOTE:** There will be a noticeable change in the pitch of the cleaner. This indicates a need to empty the dirty water tank.

**WARNING:** To reduce the risk of injury from moving parts - unplug before emptying the dirty water tank.

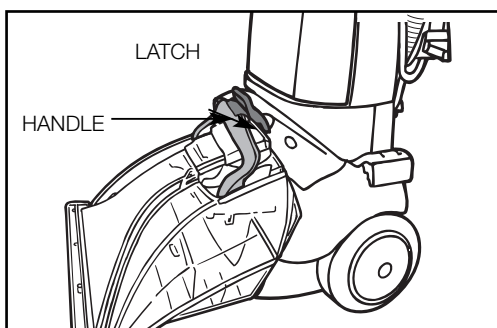


Fig.9/1

Grasp top of dirty water tank handle and push latch to release.

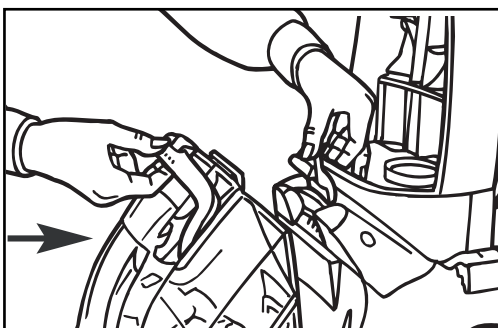


Fig.9/2

Grasp handle and pull tank out of base.

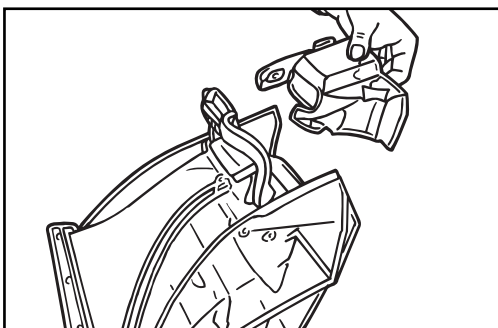


Fig.9/3

Remove dirty water tank lid.

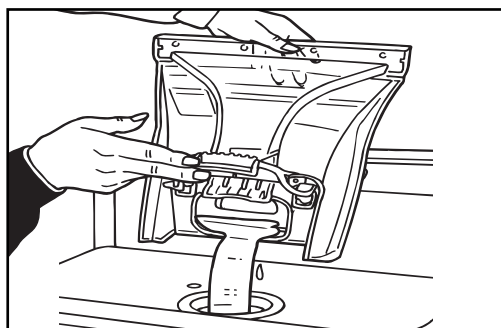


Fig.9/4

To empty dirty water tank, grasp handle with one hand and nozzle with the other and empty into sink. To clean, rinse tank thoroughly with clean water and let dry.

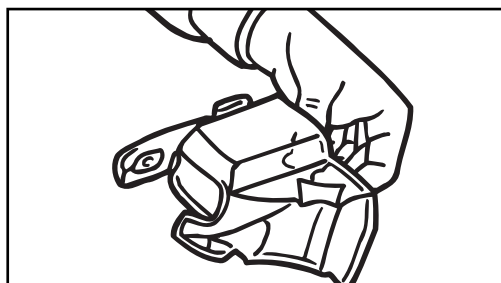


Fig.9/5

Remove filter from rear of dirty water tank lid.

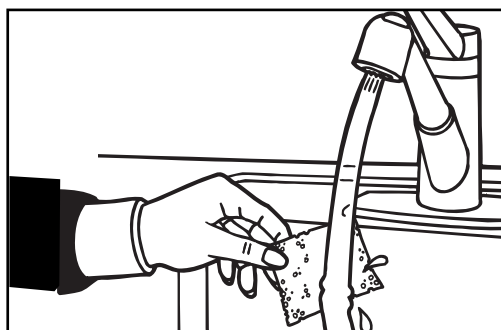


Fig.9/6

Rinse dirty water tank and filter with warm tap water. Wipe and let dry thoroughly before storing to prevent mildew from forming.

**NOTE:** Do not use any chemicals when cleaning.

## Replacing dirty water tank in base of carpet washer

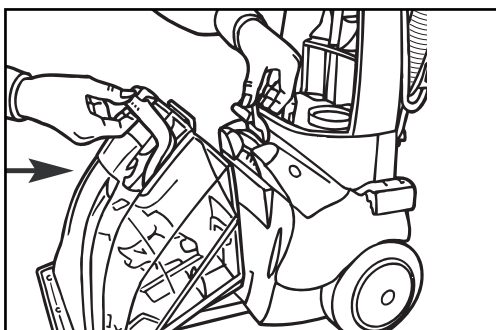


Fig.9/7

While making sure the front of the dirty water tank is resting on the base, place the rear of the tank into the base of the cleaner.

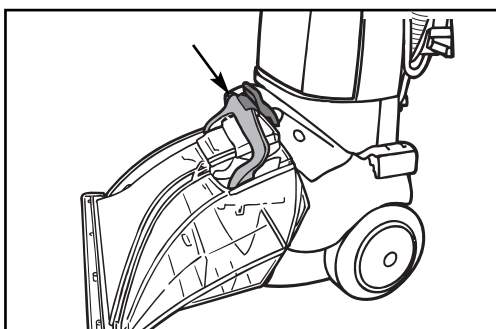


Fig.9/8

Push handle down until it latches.

**NOTE:** Do not store cleaner with solution in reservoir or dirty water in dirty water tank. Mineral deposits and mildew can form which will affect the performance of the carpet washer.

## 10. Storage

### Transporting & storing carpet washer

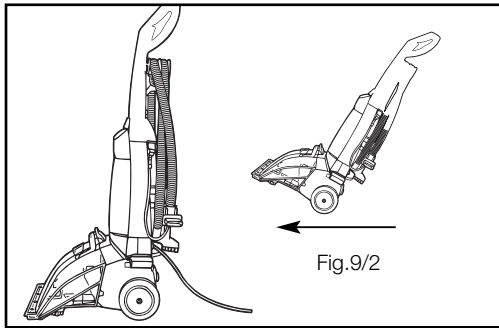


Fig.10/1

**Fig.9/1** Put handle in upright locked position. Turn unit off. Store cord and above floor cleaning attachments if used.

**Fig.9/2** Tilt unit back on rear wheels and push forward.

**NOTE:** The unit can also be transported between rooms or floors using the carry handle.

#### BEFORE STORING CARPET WASHER:

1. Empty and rinse clean water tank and dirty water tank.
2. Replace empty clean water tank and dirty water tank.
3. Ensure that brushes and underside of unit are fully dry prior to storing on a carpeted or wood surface.

**NOTE:** Do not store unit with a full clean water tank or dirty water tank.

**DO NOT TRANSPORT THE CARPET WASHER WITH EITHER THE CLEAN WATER TANK OR DIRTY WATER TANK FULL.**

## 11. Troubleshooting

**WARNING: TO REDUCE RISK OF PERSONAL INJURY, UNPLUG CARPET WASHER BEFORE SERVICING**

### PROBLEM: Carpet washer won't pick-up or low suction

**Cause:** The dirty water tank door is not installed.

**Solution:** Insert the dirty water tank door.

**Cause:** The dirty water tank door is not installed correctly.

**Solution:** Review placing dirty water tank in base of carpet washer.

**Cause:** The dirty water tank is full.

**Solution:** Empty the dirty water tank.

**Cause:** The dirty water passage clogged.

**Solution:** Clean the dirty water tank.

### PROBLEM: Water escaping from carpet washer

**Cause:** The dirty water tank is full.

**Solution:** Empty the dirty water tank.

**Cause:** The dirty water tank is not installed correctly.

**Solution:** Review placing dirty water tank in base of cleaner.

**Cause:** The clean water tank is not installed properly.

**Solution:** Review clean water tank installation.

### PROBLEM: Carpet washer won't dispense solution

**Cause:** The clean water tank is not installed properly.

**Solution:** Review How to Operate.

**Cause:** The carpet washer needs a service.

**Solution:** Take it to service center or contact Vax Careline.

### PROBLEM: Carpet washer attachments won't pick up (Vax Model V-028 only)

**Cause:** The hose is clogged.

**Solution:** Remove the hose and tools; remove obstruction.

**Cause:** The dirty water tank is full.

**Solution:** Empty the dirty water tank.

### PROBLEM: Carpet washer attachments won't spray (Vax Model V-028 only)

**Cause:** The solution tube is not connected properly.

**Solution:** Connect the solution tube properly.

## 12. UK Service & Help

### Vax Care 0870 6061248

Monday-Friday, 9.00am to 5.00pm.

An answerphone is available out of these hours. Any queries or concerns about using the Vax, call the Vax Careline. Calls are charged at the UK national rate.

Please make a note of the serial number and model number of the carpet cleaner before calling. There are over 400 approved Vax Service Agents in the UK. For the nearest Service Agent, please call the Vax Careline.

**[www.vax.co.uk](http://www.vax.co.uk)**

## 13. Technical Specification

Power supply:	220-240/50Hz
Motor power:	900W
Clean water tank volume:	4 litres
Dirty water tank volume:	1.5 litres
Filter system:	Foam block
Cord length:	7.5m
Weight:	8.9kg



Subject to technical change  
without notice.

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## EEC STATEMENT OF COMPLIANCE

Manufacturer/EEC importer: Vax Limited, hereby on our own responsibility, declare that the products V-028, V-028M, V-028MPT, V-028PT, V-028PET are manufactured in compliance with the following:

**Safety:** 73/23/EEC Low Voltage Directive, as modified by 93/68/EEC

**EMC:** 89/336/EEC Electromagnetic Compatibility Directive, as modified by 93/68/EEC



Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

**Vax Ltd., Kingswood Road, Hampton Lovett, Droitwich, Worcestershire, WR9 0QH, UK**  
**email: [enquiry@vax.co.uk](mailto:enquiry@vax.co.uk) - website: [www.vax.co.uk](http://www.vax.co.uk)**