LET'S GET STARTED.

C85-P5-Be
C85-P5-Pe
Let’s talk safety

Basic safety precautions

This vacuum cleaner is intended for household use only and NOT for commercial or industrial use.

- Only use the vacuum cleaner indoors on dry surfaces and keep the area your cleaning well lit.
- Keep fingers, hair and loose clothing from moving parts and openings whilst using the vacuum cleaner.

Don’ts

- Don’t use this vacuum cleaner if it has been dropped, damaged or left outdoors.
- Don’t run over the power cord or use vacuum cleaner if the power cord or plug is damaged. Please contact our Customer Care Line on: 0330 026 8455 (Mon-Fri: 8:30am to 6:30pm, Sat: 9:00am to 5:00pm).
- Don’t handle the plug or use the vacuum cleaner with wet hands.
- Don’t pull or carry this vacuum cleaner by the power cord.
- Don’t use the power cord as a handle, pull the power cord around corners, sharp edges or close a door over the power cord.
- Don’t unplug vacuum cleaner by pulling on the power cord.

Do’s

- Turn off all controls on the vacuum cleaner before disconnecting or connecting the power cord.
- Always make sure both the pre-motor/post motor filters are in place before use.
- Always switch off the vacuum cleaner before disconnecting or connecting the hose and accessories.
- Keep all openings clear and free from debris as this may affect the airflow/suction.
- Always replace the fuse in the plug with a British 13amp fuse.
• This vacuum cleaner can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the vacuum cleaner in a safe way and understand the hazards involved. Children shall not play with the vacuum cleaner. Cleaning and user maintenance shall not be made by children without supervision.
• Only Vax recommended tools and accessories should be used with this vacuum cleaner.

• Don’t vacuum up any flammable or combustible materials (lighter fluid, petrol, kerosene etc.) or use the vacuum cleaner in an area with explosive vapours or liquid.
• Don’t vacuum up hot coals, cigarette butts, matches or smoking hot burning items or use in an area where there may be harmful fluids (chlorine, bleach, and ammonia drain cleaner).
• Don’t attempt to remove blockages with sharp objects as this may cause damage to your vacuum cleaner.
• Don’t vacuum up hard or sharp objects such as glass, nails, screws or coins etc.
• Don’t use the vacuum cleaner with incorrect voltage as this may result in damage or injury to the user. The correct voltage is listed on the ratings label.

• Always protect the power cable from heated surfaces and open flames.
• Take extra care when positioning and using the vacuum cleaner on the stairs.
• Use only CE approved 13amp extension cords, non-approved extension cords may overheat. Care should be taken to arrange the extension cord as it can be a trip hazard.
• Store your vacuum cleaner in a cool, dry area. If filters have been cleaned as per user guide instructions ensure they are thoroughly dry before storing away.

PLEASE KEEP INSTRUCTIONS FOR FURTHER USE
Thank you for buying this Power 5.

Taking care of your carpets and hard floors
The Power 5 is designed to make vacuuming carpets and hard floors regularly, as effective and efficient as possible and this user guide will help you get the most out of your machine.
Maintaining your carpets and hard floors will ensure they keep their appearance for longer. You’ve chosen the carpets and hard floors for your home for a reason and Vax will help you take good care of them.

Taking care of your Power 5
Also inside this guide are instructions on maintaining your new machine, so that it’s always ready when you are to tackle your carpets and hard floors.

Taking care of you
We’re here if you need us. Instead of taking me back to the shop, simply visit:
vax.co.uk/support or call:
(UK) 0330 026 8455 (ROI) 1-800 928 308
Monday-Friday 8:30am to 6:30pm, Saturday 9:00am to 5:00pm
Calls are charged at the UK local rate. Please make a note of the serial number and model number of the product before calling.
Alternatively, you can write to us at:
Vax Ltd., Plot 302, Stonebridge Cross Business Park, Hampton Lovett, Droitwich, WR9 0LW, UK
This User Guide can be found online at: vax.co.uk/support

Let us know what you think @VaxUK
Initial Setup for normal operation

1. Use the base accessories.
   a. Shortest hose.
   b. Extension tube set to shortest practicable length.
2. Clean filters installed.
3. Dust receptacle empty.
4. All Bleeds must be closed.
5. Floorheads/tools set to Carpet Mode for carpet cleaning.
6. Mechanical Agitation turned ON for carpet cleaning.
7. Floorheads/tools set to Hard Floor Mode for hard floor cleaning.
8. Mechanical Agitation turned OFF for hard floor cleaning.

Included with your machine

- Combination Floorhead
- Telescopic Extension Tube
- 3-in-1 Tool
- Accessory Hose

Power 5 Pet
All the above, plus

- TurboTool
- Tool Connector
Getting to know your machine

Technical Specification
Name: Power 5
Voltage: See rating label on machine for details
Wattage: See rating label on machine for details
Cord length: 5m
Weight: 4.7kg

Subject to technical change without notice.

Accessories & Consumables
Filter Kit (Type 95)*
1-1-134231-00
Pro Cleaning Kit (Type 2)
1-1-133326-00
TurboTool (Type 6)
1-1-134419-00
Hard floor tool (Type 3)
1-1-135705-00

*To purchase consumables and accessories, please visit vax.co.uk
**Getting started**

**PLEASE READ ’LET’S TALK SAFETY’ AT THE BEGINNING BEFORE USE**

Before you begin cleaning

- Always switch off and unplug the vacuum cleaner before connecting or disconnecting the hose/attachments, or removing and emptying the dirt container.
- The vacuum cleaner is equipped with a thermal cut-out. If for any reason the vacuum cleaner does overheat the thermostat will automatically turn the vacuum cleaner off. If this happens, switch the vacuum cleaner off and unplug from electrical socket. Remove and empty the dirt container also check the vacuum cleaner for blockages. Allow the vacuum cleaner to cool for approximately 1 hour (if you have cleaned the filters please wait 24 hours for the filters to fully dry before putting back into the vacuum machine).
- Tap the pre-motor filter over a bin every 4-6 uses to remove dirt/debris.
- If the vacuum cleaner is blocked, switch off and unplug before removing the blockage.

Assembling your cylinder

- Click!
- Press both buttons at the end of the hose and push hose into the hose entry point.
- Insert the hose grip into the telescopic extension tube. Press the button on the telescopic extension tube and adjust to required length.
- Insert the other end of the telescopic extension tube into the floor head.

How to use

- Fully unwind the power cord. A yellow mark on the cord indicates the recommended cord length. Do not exceed the cord beyond the yellow mark.
- Plug in and switch the unit on by pressing the power button.

When unwinding the power cord always pull out to the yellow marker but no further.
Using your machine

**IMPORTANT:** The base of the vacuum cleaner should always be positioned flat on the floor when starting and in use. The dirt container should be locked into place before lifting the vacuum cleaner by the carry handle.

**How to use**

**Hard Floors**

For use on carpets, click rocker switch forward.

Raise brushes for carpets.

**Carpets**

For use on hard floors click rocker switch back.

Lower brushes for hard floors.

Slide vent cover on hose grip open to reduce suction if required.

**TIP**

Brushes on the floorhead should be visible when using on hard floors.
Using your machine

Using accessories

Choose an accessory. Choose an accessory and push onto the telescopic extension tube or hose. If required use tool connector.

Storage

Press the cord rewind button to retract the cord into the vacuum cleaner. Place the floor head into the parking slot on the back of vacuum cleaning for storage and carrying.
Taking care of your machine

**IMPORTANT:** Always switch off and unplug the vacuum cleaner from the electrical socket before assembling, opening or emptying the dirt container, or before connecting/disconnecting the attachments. Check the pre-motor filter every time you empty the dirt container and tap against a bin to remove dirt/debris if required. The motor is equipped with a thermal cut-out. If for any reason the unit should overheat, the thermostat will automatically turn the unit off.

**Emptying and cleaning the dirt container**

- Remove dirt container by pushing down the dirt container release button and lifting the dirt container.
- Hold the dirt container over a bin. Press the dirt release clip at the bottom of the container, the dirt release door will open allowing dirt/debris to fall out.

**Cleaning the pre-motor filter**

- Hold the dirt container and twist the lid anti-clockwise.
- Lift the lid to reveal the pre-motor filter.
- Lift out the pre-motor filter.
- Tap the pre-motor filter against a bin to remove any dirt/debris.
- Rinse the pre-motor filter under water (max 40°C).
- Leave to dry for 24 hours or until fully dry before placing back in the machine.
Cleaning the shroud

Hold the dirt container and twist the lid anti-clockwise.

Lift the lid to reveal the pre-motor filter.

Lift out the pre-motor filter.

Twist the separator cap anti-clockwise to unlock and remove.

Lift and remove the separator from the dirt container.

Tap the separator against a bin to remove any dirt/debris.

Make sure the rectangular hole in the dirt container lines up with the rectangular hole on the separator.

Replace the separator cap, twist clockwise to lock.

Replace the pre-motor filter. Close dirt bin lid making sure it clicks and locks into place.

Taking care of your machine
Let’s talk technical

Post-motor filter maintenance

**IMPORTANT:** The exhaust filter is designed to offer long life with no maintenance. The filter should be checked periodically and when heavily discoloured it should be replaced. Please do not wash, scrub or brush the filter as this will damage the delicate filter media.

Post-motor filter is located in the right side wheel. Hold the centre of the wheel and twist wheel cover anti-clockwise.

With the wheel cover off the post-motor filter is easily removed.

Check the post-motor filter for discolouration.

**CAUTION:** Do not wash the post-motor filter.

Removing blockages from the TurboTool (some models only)

Slide the locking ring to remove.

Lift and separate the housing.

Using a pair of scissors, cut any hair or debris free from around the brushes.

Line up the tabs on front of housing and push together to refit. Slide locking ring into groove to secure.

Removing blockages from the hose

Remove the hose from the vacuum cleaner and telescopic extension tube. Insert a broom handle or similar blunt instrument into the hose to remove blockage.

To test for a blockage in the hose, drop a small ball of paper into the hose. The paper will drop through if the hose is clear.
Accessories

Don’t forget your accessories!

Order at: www.vax.co.uk/spares-and-solutions

**Pro Cleaning Kit (Type 2)**
1-1-133326-00
All our best tools all in one kit that makes cleaning your home quicker, easier and with even better results. We’ve taken care of cleaning all of the hard to reach areas such as on top of cupboards and in between blinds to the dust that collates behind and within the radiator.

**TurboTool (Type 6)**
1-1-134419-00
Use the TurboTool for vacuuming your stairs, upholstery and car interiors. It’s great for picking up stubborn pet hair.

**Fur ‘n’ Fluff Tool**
1-1-131392-00
Specifically designed to remove extra stubborn pet hair from upholstery, furniture and carpets.
<table>
<thead>
<tr>
<th>Problem</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>There is an accessory missing.</td>
<td>• Check the ‘This pack contains’ panel on the box to make sure the part is included with your machine.</td>
</tr>
<tr>
<td>Why won’t the vacuum cleaner pick up?</td>
<td>• The dirt container may not be correctly fitted, remove the dirt container from the vacuum cleaner and check it’s assembled correctly, refit ensuring it’s locked into place.</td>
</tr>
<tr>
<td></td>
<td>• The shroud is blocked. Go to ‘Taking care of your machine’.</td>
</tr>
<tr>
<td></td>
<td>• The separator and shroud are incorrectly fitted. Go to ‘Taking care of your machine’.</td>
</tr>
<tr>
<td></td>
<td>• The filter may be clogged, clean the filter. Go to ‘Taking care of your machine’.</td>
</tr>
<tr>
<td></td>
<td>• The dirt container may be blocked, empty the dirt container. Go to ‘Taking care of your machine’.</td>
</tr>
<tr>
<td></td>
<td>• There may be a blockage in the hose/tube. Disconnect from the vacuum cleaner and carefully remove any blockages. Go to ‘Let’s talk technical’.</td>
</tr>
<tr>
<td>Why does my vacuum cleaner have no power?</td>
<td>• The plug may not be fully pushed into the electrical socket.</td>
</tr>
<tr>
<td></td>
<td>• Check the fuse in the plug if this needs replacing, always replace with a 13amp fuse.</td>
</tr>
<tr>
<td></td>
<td>• The motor thermostat may have tripped. If this has happened, unplug the vacuum cleaner. Remove and empty the dirt container and check the hose for blockages. Clean the filters and allow the vacuum cleaner to cool for approximately 1 hour (if you have washed the filters you will need to wait 24 hours for the filters to fully dry before putting them back into the vacuum cleaner).</td>
</tr>
<tr>
<td>Why is dust escaping from the vacuum?</td>
<td>• The filters may be clogged, clean the filter. Go to ‘Taking care of your machine’.</td>
</tr>
</tbody>
</table>

**CAUTION:** To reduce the risk of personal injury, unplug the product before performing maintenance /troubleshooting checks.
It’s quick and easy to register for your **FREE** 2 year guarantee

Online at: vax.co.uk/guarantees

Please retain your original receipt for proof of purchase.

**we’re here if you need us**

Online vax.co.uk/support

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† Registration required. Terms and conditions apply.

* Calls are charged at the UK local rate. Please make a note of the serial number and model number of the product before calling.

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

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